

DDC REVIEW

January 2010

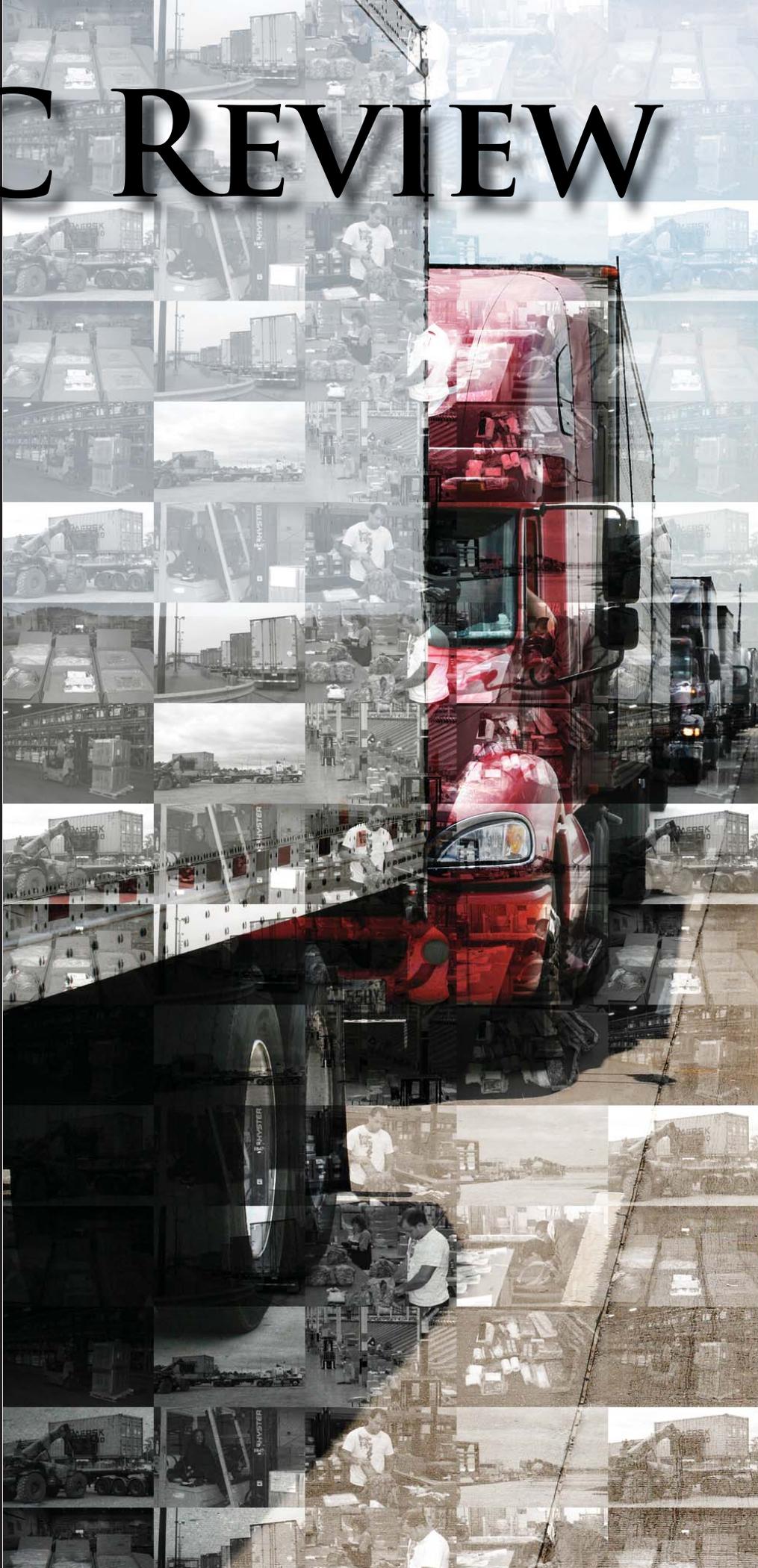
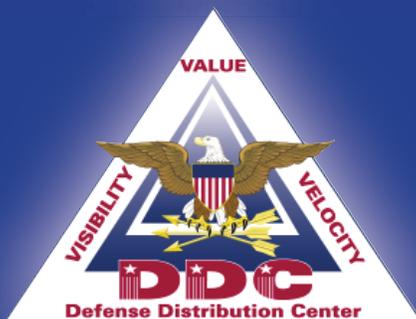
INSIDE THIS ISSUE: TAILORED LOGISTICS SOLUTIONS

DLA's largest distribution facility
assembling new Combat Lifesaver Kits

Afghanistan troop surge increases DDJC
UGR workload

From the shipper's location to the
customer's door, DDC's dedicated truck
program provides unique customer
service

Expeditionary Depot Operations:
DLA's Tailored Logistics Force





DDC REVIEW

Table of Contents - January 2010

From the commander	3
DDC's Defense Distribution Depot Susquehanna, Pa. ships 1 millionth dose of H1N1 vaccine.....	4
Afghanistan troop surge increases DDJC UGR workload	5
DDC employees celebrate achievement at DLA's 42nd annual Employee Awards	6
DDYJ supports Navy fleets in the fight against the flu	7
Feature Section: DDC's Tailored Logistics Solutions	8
DLA's largest distribution facility assembling new Combat Lifesaver Kits.....	9
DDHU increases on-the-ground medical capabilities for America's military with Deployable Medical Systems mission	10
Expeditionary Depot Operations: DLA's Tailored Logistics Force	12
DDC kitting operations	14
DDDE's dedicated truck program optimizes transportation; decreases wait time for European command customers	18
From the shipper's location to the customer's door, DDC's dedicated truck program provides unique customer service	19
Defense Distribution Depot Korea: a look at the mission, its successes and the workforce behind the scenes	20
Former DLA BRAC manager assumes command of DDC's newest Strategic Distribution Platform.....	22
"Strategically Speaking" with Mike Minto.....	23



FROM THE COMMANDER



Innovation, flexibility and forward-thinking are all necessary elements in providing premiere logistics solutions to Defense Distribution Center customers.

As commander, one of my many jobs is to meet with our senior military leaders and key customers throughout the world to discuss DDC's support. What are we doing right? How can we enhance the support we are currently providing and how can we tailor our support to meet the customers' individual needs?

DDC's role in the supply chain certainly has evolved. The direction we are taking focuses on the distribution needs of our customers. We are developing and maturing partnerships with stakeholders and other providers. We are implementing refinements to our strategic network and we are adopting improved business practices and technologies. We now have a seat at the table with our military customers during the contingency planning process. We are offering best value solutions to those customers at the beginning of the process versus performing distribution when called. The evolution will continue for years to come.

Some of DDC's tailored logistics solutions are highlighted in this month's issue of the DDC Review. From the smallest first aid kit to a deployable hospital unit or even a deployable distribution center ready to deploy anywhere in the world at a moment's notice, DDC, working closely with our supply chain partners, can provide that tailored service.

DDC's successes of 2009 are attributed to the hard work performed by our employees worldwide. I couldn't be more proud to be part of a team that has the reputation for getting the job done effectively, efficiently and on time. You will see many challenges in 2010. Our intent remains to provide premier logistics support and to ensure that we bring value, visibility and velocity to the distribution products and services that sustain America's Warfighters around the globe.

DDC REVIEW

Commander

Brig. Gen. Peter J. Talleri, USMC

Deputy Commander

William H. Budden, SES

Chief of Staff

Col. Clayton T. Newton, USA

Chief Integration Officer

Perry L. Knight

Public Affairs Officer

Stacy L. Umstead

Co-Editor

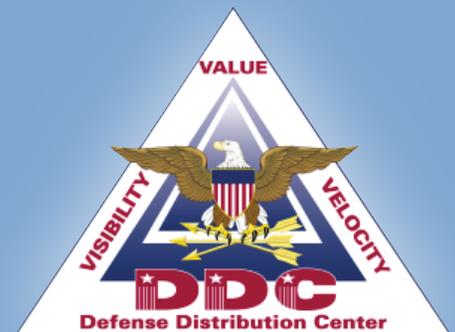
Emily C. Blubaugh

Co-Editor

Jessica R. Roman

The Defense Distribution Center is the lead center for distribution for the Defense Logistics Agency. The DDC Review is an authorized publication intended for civilian and military employees of the Defense Distribution Center and subordinate commands. The DDC Review is circulated monthly. Unless otherwise indicated, all photos are property of the Defense Logistics Agency. The contents of the DDC Review do not necessarily reflect the official views of, or endorsed by; the U.S. Government, Department of Defense, Defense Logistics Agency or the Defense Distribution Center.

Address mail to: Editor, DDC Review, Defense Distribution Center (DDC-CX), 2001 Mission Drive, New Cumberland, PA 17070-5000 or ddc.paostaff@dla.mil, phone number 717-770-2880. The DDC Review is also available online at the Defense Distribution Center website, www.ddc.dla.mil.





DDC's Defense Distribution Depot Susquehanna, Pa. ships 1 millionth dose of H1N1 vaccine

By Stacy L. Umstead, DDC Public Affairs

The Defense Distribution Depot Susquehanna, Pa., or DDSP, the Department of Defense's largest distribution facility, shipped its one millionth dose of the Influenza A, H1N1, influenza vaccine.

With a long-standing partnership with the Office of the Assistant Secretary of Defense-Health Affairs, the Defense Logistics Agency's lead center for distribution, the Defense Distribution Center, plays a key role in receiving, storing and distributing the H1N1 influenza vaccines, as well as other anti-viral pharmaceuticals, destined to military service members.

"Since mid-October, DDSP has been processing the H1N1 vaccines and ancillary kits destined to military units, Department of Defense civilians and beneficiaries located outside the continental United States," said Michael Minto, Medical and Chemical Biology program manager for the Defense Distribution Center.

Almost 3.6 million doses of H1N1 vaccine are estimated to be processed through DDSP this flu season, "The total vaccines in support of the H1N1 will more than double that of the seasonal vaccine," said Minto.

Packaging the vaccines for transport is one key element to the distribution process. "Vaccine is required to be maintained at the temperature of two to eight degrees Celsius at all times, to include during the transport process," said Minto.

The vaccines are received from the manufacturers using refrigerated vans.

When DDSP receives the Materiel Release Order, or MRO, the order is pulled and packaged in accordance with Department of Defense-approved cold chain management protocols.

Flu vaccine is packed according to one of three protocols. The protocol is developed based on the ambient temperature at the receiving site. Interior temperatures are maintained by varying the number and placement of frozen and refrigerated gel packs.

"By using specialized packaging, we ensure the vaccine is maintained within the mandated temperature range," said Minto. "In addition, each package contains a digital temperature monitoring device to capture and record temperature data."

Historically, DDSP has been the primary shipper of influenza vaccine for the services with almost 9 million doses shipped within the last four years.

Completion timeframes for this year's H1N1 vaccine distribution remain fluid based on the manufacturer's production of the vaccine.



Influenza A (H1N1) vaccine

Afghanistan troop surge increases DDJC UGR workload

By Annette Silva, DDJC Public Affairs

As a result of the recent troop surge in Afghanistan, the Unitized Group Ration, or UGR, team at Defense Distribution Depot San Joaquin, Calif., or DDJC, is ramping up production of the UGR-Express and UGR-Heat and Serve meals.

At the request of Defense Logistics Agency Enterprise partners, the Defense Supply Center Philadelphia, DDJC, the sole provider of the UGR meals feeding the Warfighters in the field, will increase the current production requirement from 40 thousand modules to 66.5 thousand per month. This increased workload is in support of the Joint Sustainment Command in Afghanistan, which is requesting 41 thousand UGR-Express, totaling 738 thousand individual meals, and 21 thousand UGR-Heat and Serve, totaling over 1 million individual meals. They are scheduled to arrive in Afghanistan monthly beginning April 2010. An additional 4,500 UGR-Heat and Serve are for peace time operations.

The UGR-Express meal is a one-time use, self-contained system that automatically heats once the tab is activated, and feeds 18. The meal, which takes approximately 45 minutes to cook, is heated inside the box and eliminates the need for a field kitchen. These meals include an entrée, vegetable, starch, drink mix, dining trays, utensils, and a trash bag for clean-up.

The UGR-Heat and Serve meal is contained in three boxes, which feed 50. Preparation of the meal requires a field kitchen. The meal consists of an entrée, side dishes, desserts, drink mixes, condiments, spices and other ingredients along with disposable trays, cups, flatware and trash bags.

The DDJC UGR team is highly motivated to achieve the increased production requirements and takes pride in assembling the meals that provide the needed subsistence to the Warfighters in the field.

Alicia McPeters, DDJC distribution process worker, is ready to take on the challenge of the increased workload.

“The Warfighters are my motivation to get the job done. I am glad we are able to provide for those serving our country in Afghanistan,” McPeters said. “It makes me feel good that we can produce a hot meal for them and get those meals to their destination as required.”



The Unitized Group Ration-Express feeds 18 and includes an entrée, vegetable, starch, drink mix, dining trays, utensils, and a trash bag for clean-up.



The Unitized Group Ration-Heat and Serve requires a field kitchen for preparation and can feed up to 50.



Members of the Defense Distribution Depot San Joaquin, Calif. Unitized Group Rations, or UGR, team assemble UGR-Heat and Serve meals.



DDC employees celebrate achievement at DLA's 42nd annual Employee Awards

Recently, at the Defense Logistics Agency's 42nd Annual Employee Recognition Award ceremony in Ft. Belvoir, Va., several DDC employees had reason to celebrate! Five individual DDC employees and one DDC team were honored for their outstanding work within the agency. For full stories on each of these outstanding individuals, visit DDC on the web at <http://www.ddc.dla.mil/>.



United States Navy Capt. Brad Bellis
DDNV commander, Achievement in Equal Employment Opportunity by a Line Manager



United States Navy Chief Petty Officer Sandra E. Murphy, DDYJ
Junior/Non-Commissioned Officer of the Year



United States Army Col. David Rodriguez
DDJC commander, accepting for DDJC, Equal Employment Opportunity Activity of the Year



Rene Olivas
DDYJ supply technician
Outstanding DLA Personnel of the Year



United States Army Master Sgt. Valentino Vaughn
DDJC Non-Commissioned Officer in Charge
Outstanding DLA Personnel of the Year



Andres Villa
DDJC distribution process worker supervisor
Outstanding DLA Personnel of the Year

DDYJ supports Navy fleets in the fight against the flu

By Jessica Roman, DDC Public Affairs

In the fight against the flu, Defense Distribution Depot Yokosuka, Japan has a special mission: providing H1N1 influenza vaccine to United States Navy troops on board the 5th and 7th fleets in the Pacific. DDYJ is assisting in the process of receiving, storage and transshipment of the vaccines. DDYJ is the only OCONUS distribution center currently under the DDC area of responsibility handling the receipt, store and issue functions of pharmaceuticals, because they comply with Federal Drug Administration requirements. DDYJ supports the United States Navy Fleet within the Pacific Command.

H1N1 influenza vaccine is unique because there is special required handling and shipping procedures. The materiel must be maintained at a very specific temperature in order to preserve the vaccine. Because the vaccines are considered cold chain management materiel, coordination and teamwork between DDYJ and the customers on the 5th and 7th fleets is vital to ensure the temperature is regulated properly. The materiel is shipped from DDYJ using refrigerated and frozen gel packs and a temperature monitoring device to ensure that the temperature inside the package does not vary outside of the required range of two to eight degrees Celsius.

“DDYJ has consistently been proactive within the medical logistics community in recent years as they worked to stand-up a world class Cold Chain Management program,” said Michael Minto, DDC Medical and Chemical Biology

program manager. “They have the capability to accept for mission storage, or as a cross dock operation, the full scope of value added packaging as defined within the Department of Defense and FDA approved packaging protocols for medical chilled materiel.”

DDYJ has processed over 700 vials of the H1N1 vaccine to ship to Warfighters within their area of responsibility. In support of the influenza pandemic, DDYJ expeditiously transshipped the Anti-Viral Tamiflu, valued at over \$2 million.



United States Navy Leading Seaman 1st Class Ray Hererra inspects H1N1 vaccine.



Let Your Voice Be Heard!

DDC's leaders want to hear your suggestions and questions for improving DDC's culture.

<https://ddcnet.ddc.dla.mil>



DDC's Tailored Logistics Solutions

DLA's largest distribution facility assembling new Combat Lifesaver Kits

By Stacy L. Umstead, DDC Public Affairs

Defense Distribution Depot Susquehanna, Pa., or DDSP, the Defense Logistics Agency's, or DLA's, largest distribution center, is assembling new Combat Lifesaver Kits destined for Army customers in Southwest Asia.

The portable lightweight kits contain 21 different components necessary for soldiers to treat the severely wounded. Medical supplies such as bandages, gauze, scissors, splints, blankets and gloves are some of the items that make up the lifesaving kits.

"DDSP medical kit assembly personnel are averaging over 60 kits per day with over 400 assembled within the last week, said George Hillman, DDSP supervisory distribution facilities specialist .

Requisitions for the new configuration of the Combat Lifesaver Kit are part of a larger customer requirement,



Combat Lifesaver Kits are packed by Corey Leese, material handler for Defense Distribution Depot Susquehanna in New Cumberland, Pa.

"DDC is in the process of assembling over 5,000 First Aid Kits and over 7,500 Combat Lifesaver Kits," said Tony Miller, DDC's Kitting program manager. "Our distribution facility in Hill, Utah, is currently assembling the prior configuration of the Combat Lifesaver kit."

services. "DDC collaborates with customers to create kits of items designed for a specific purpose," said Miller. In the past, our customers would requisition numerous items and assemble their own kits. By DDC performing the kitting operations for them, our military customers can focus on their mission."

The Defense Distribution Center provides various types of tailored logistics services for military customers. Customized kitting is one of those

DDC assembles over 54 different types of medical kits and in FY09 almost 32,000 kits were assembled and shipped to military customers worldwide.

In addition to medical kits, DDC assembles other specialized kits to include maintenance tool kits and deployable medical units, or portable hospitals, which are assembled at the Defense Distribution Depot Hill, Utah.



The Army's reconfigured Combat Lifesaver Kits include 21 components.



DDHU increases on-the-ground medical capabilities for America's military with Deployable Medical Systems mission

By Emily Blubaugh, DDC Public Affairs

The mission of the Defense Distribution Center is Warfighter support, distributing the products that sustain America's Warfighters around the globe. When customers receive shipments from DDC depots, they are likely to contain a range of products, from construction materials to repair parts, electronics, or even food products and clothing. But how about hospitals? That is the unique mission of Defense Distribution Depot Hill, Utah, key to supporting Warfighter readiness and sustainment through the assembly, repair and shipment of deployable medical systems, or DEPMEDS.

These self-contained, portable units are capable of being

positioned quickly in an area of operations during war or a national emergency. DDHU assembles, modifies, repairs, rebuilds, certifies and stores the modular units that can contain operating rooms, x-ray equipment, blood labs and pharmacies. Once on the ground, a modular hospital can be created from these standard-sized containers and tents that can be linked together like blocks to make a field hospital of any size or layout.

"It is literally a hospital in a box, minus the physician, and can range in size from a single unit general-purpose lab to a 1,000-bed hospital containing 12,000 line items," said Vern Price, DDHU DEPMEDS division chief.

Customers provide a bill of

requirements for DEPMEDS, with possible outputs of operating rooms, central materials services, x-ray units, triage, post operation/ Intermediate Care Unit, physical therapy, pharmacy, ground ambulance, dental, mine resistant ambush protection, forward surgical, trauma field, sick call, OB/GYN, and chemical agent patient treatment.

"Customers identify the type of hospital to be built and enter their requirements into our Distribution Standard System. Very often, a hospital's configuration may change based on the customer's needs while it is still in progress, or their mission may be modified, moving up the required delivery date. The requirements are constantly changing," said Price.

Once the customer has depleted the supplies inside the hospital, they have the option of shipping the container back to DDHU to be refurbished and repaired, or a kit containing the additional needed supplies can be shipped to them on the ground.

If the hospitals are returned to DDHU to be refurbished, DDHU's DEPMEDS division employees, consisting of general mechanics/inspectors, fabric workers, tool and parts attendants, painters, container handlers, and electronic technicians, work to quickly renovate and repair the container in order to return it to the customer



Defense Distribution Depot Hill, Utah has the specialized mission of Deployable Medical Systems, which is a self-contained, portable unit capable of being positioned quickly in an area of operations and can be linked with tents to form a modular hospital.

as quickly as possible. The refurbishment of the container could be as simple as repainting and restocking, or a new equipment install, such as an X-Ray machine.

This tailored logistics service has significantly reduced costs, not only to customers, but also to DDC. Rather than purchasing new containers to replace damaged hospitals, DEPMEDS employees work to inspect, clean, weld, modify, patch, sand and paint to restore the containers for reuse. “The cost of a new container is approximately \$250,000, but our facility is able to repair an existing container for around \$40,000. If you consider that DDHU repaired nearly 80 containers in 2009, that’s a savings of approximately 17 million dollars, which is quite remarkable,” said Price.

Since 2005, DDHU DEPMEDS employees have assembled nearly 450,000 lines, with almost 40,000 assembled in FY2010. Hospital assemblies are provided mainly to the United States Army, but are also prepared for the United States Navy, National Guard and Federal Emergency Management Agency.

Deployable hospitals are only one part of DDHU’s DEPMEDS mission. DDHU also specializes in various kit assemblies to include combat lifesaver, first aid individual, general purpose, general purpose rigid, surgical instrument, first aid general, patient utility and first aid gun crew. DDHU

also assembles “made to order” kits, such as trauma sets, ground ambulance and chemical agent treatment.

The kits provide general medical supplies to the Warfighter, anything from gauze to surgical blades, resembling a medic’s kit. From FY2005 to date, DDHU has assembled nearly 320,000 kits consisting of more than 7 million lines. They average over 200 kits per day, and over 4,000 kits per month, with each kit containing an average of 23 line items.

DDHU’s DEPMEDS personnel also perform tent repair as well as the overhaul and repair of International Organization for Standard, or ISO, approved shelters.

“Every DDHU DEPMEDS employee is extremely dedicated to performing this mission, and it shows in the quality and quantity of the work. The Warfighter trusts us to get them the right medical supplies, in the right place,

in the right time, and our workers want them to know that DDHU is where they can turn when they have a DEPMED distribution-related need,” said Price.



Above: From FY2005 to date, DDHU has assembled nearly 320,000 kits containing medical supplies, consisting of more than 7 million lines.

Below: A Defense Distribution Depot Hill, Utah employee repaints a Deployable Medical Systems container for customer reuse. In 2009, DDHU saved nearly 17 million dollars by refurbishing units, rather than purchasing new.



DEPMEDS



Expeditionary Depot Operations:

*By United States Marine Corps
Reserve Lt. Col. Mike Zwingle and
Scot S. Seitz*

The changing threat requires that logistics be flexible, mobile, integrated, compatible, and precise in targeting support to the point of need. ~ OSD Strategic Logistics Plan

The concept of tailored logistics often becomes lost among similar ideas such as focused logistics, sense and respond logistics, and precision logistics. By definition, tailored logistics is flexible and precise as it seeks to deliver exactly what is desired without encumbering the customer with unnecessary labor or inventory costs.

Tailored logistics is an adaptation enabled by the technology and transportation innovations of the past twenty years. The Defense Logistics Agency created its own version of tailored logistics in the form of their Expeditionary Logistics concept; the product of this is the Deployable Distribution Expeditionary Depot, or DDED. Its truly joint theater distribution capabilities differentiate the Expeditionary Depot from other logistics support units.

The Expeditionary Depot is designed to improve theater distribution in the opening days of a conflict, a period in which materiel historically arrives faster than it can be processed. DDED has a trained, experienced, and deployable force capable of early

entry in a theater of operations to perform the cargo receipt, sort, and ship functions for multi-consignee air pallets and sea containers. DLA-managed and/or Service-owned stocks are then positioned for delivery by theater transportation assets, preventing the development of massive backlogs at the aerial and surface ports of debarkation.

The Expeditionary Depot has deployed twice to real-world scenarios. In 2007, in Okinawa, Japan, its personnel were essential to the establishment of DDYJ-O, the new 40,000 sq. ft. detachment of Defense Distribution Depot Yokosuka, Japan. In only two weeks, the DDED managed to receive and stow an inventory of over 8,000 stock-numbered items



DLA's Tailored Logistics Force

while inserting DDYJ-O into the existing Okinawa distribution pipeline. In 2008, the DDED was in Texas and Louisiana to support relief operations during Hurricanes Ike, Gustav, and Hanna; the partnership and integration with the Federal Emergency Management Agency was so completely successful that the DDED director was placed in charge of an Incident Support Base. DDED personnel processed over 4,000 tractor-trailers that delivered 7.0 million Meals, Ready-To-Eat and commercial meals; two million gallons of bottled water; and a million pounds of ice.

Tailoring occurs when a combatant commander requests the provisioning of specific logistics functions. Because the Expeditionary Depot is modular, scalable, and joint in its task organization, it provides theater materiel distribution and wholesale/retail inventory support across the full range of contingency operations.

The Expeditionary Depot consists of two main components: a Theater Consolidation and Shipping Point and a Forward Deployed Warehouse. These are accompanied by a command and control element and a satellite communications suite. The organization is staffed with a trained workforce of emergency/essential personnel assigned to three distribution centers (San Joaquin, Calif; Red River, Texas; and Susquehanna, Pa.), and is supplemented by contract labor



DDC's Expeditionary Depot provides theater materiel distribution and wholesale/retail inventory support.

and military support, active and reserve, depending on the specific tailoring required. DDED is designed to support troop levels of up to 120,000 personnel.

The Expeditionary Depot comes equipped with a deployable distribution operations center, or DOC. It is intended as an emergency response communication unit and comes equipped with commercial satellite communications, Internet Protocol and wireless phones. The DOC is temperature-controlled and can be configured in numerous ways depending upon location. It deploys with organic power generation, tactical furniture, video projectors and screens, and a crew cab tow vehicle. The entire system can be assembled in less than four

hours; however, communications are often operational within ten minutes.

When a tailored logistics solution is required, the Expeditionary Depot is poised to respond. It operates 24/7 in a deployed environment; it supports the full range of distribution functions, including shipping, receiving, cross docking, storage, inventory management, and transportation/traffic visibility; and it can reach back into the DLA enterprise for any core competencies necessary to achieve a solution for any customer. The Expeditionary Depot continues to evolve as a capability in service of our country's interests at home and abroad, supporting both warfighting and disaster relief scenarios.



DDC Kitting Opera



DDOO- kitting operations enhance support to aviation customers

By Stacy L. Umstead, DDC Public Affairs

Having end item kits assembled and available to the customer at the point of consumption, enables the Warfighter to perform the mission effectively. At the Defense Distribution Depot Oklahoma City, Okla. a three-member team making up DDOO's newest tailored logistics service, the kitting operation, is assembling kits and meeting the needs of our nation's military

Currently, with 11 kitting projects underway and four completed, DDOO's kitting team handles more than 550,000 different components that make up more than 1,600 types of kits. "These are primarily maintenance kits supporting the F110 Engine Service Life Extension Program,"

said Terry Phillips, production controller for DDOO's kitting team

The kitting operation is unique in that the components that make up the kits can come into DDOO in various quantities. "Accuracy becomes a key element in the success of our program," said Phillips. "If a manufacturer packages a component into bags of 100 each, we have to break open each bag, of what may be 60,000 each total, and verify the amount before we can receipt the material. We do not have a plus or minus tolerance and the customer depends on us to give them exactly what they need."

"DDOO can receive a bag of washers containing 1,000 components and if we receive an order for a kit requiring 637 of those washers. We have to count each washer before assembling the kit," continued Phillips.

One of the kits DDOO assembles is for the Forward Stator which is comprised of 56 line items and over 2,000 eaches per kit.

DDOO may have a small team but the work they are performing is having a big impact. "Currently, DDOO has two-team members and myself," said Phillips. "In 2009 alone, we assembled over 500 kits valued at more than \$3.9 million.

"By having us assemble the kits, it streamlines the maintenance process for our customers," said Phillips. "They have everything they need in one complete package to perform their mission effectively, efficiently and in a timely manner. That's extremely important for our Warfighters executing their critical mission."

DDOO provides a full range of distribution services in support of the Oklahoma City Air Logistics Center, Tinker Air Force Base tenants, and other global customers.

Core services include receiving, storage, packaging, and issue of military supplies. Support to the Oklahoma City Air Logistics Center is primarily for



Defense Distribution Depot Oklahoma City, Okla. kitting operation team. Left to right, Courtland Vaughn, Julie Godwin and production controller, Terry Phillips.



Kitting operations at the Defense Distribution Depot Oklahoma City, Okla.

ntions

programmed depot maintenance for numerous aircraft and engines and is available around the clock.

The majority of the items shipped from DDOO are destined for customers on base including the 552nd Air Control Wing, the U. S. Navy Strategic Communications Wing One, the 507th Air Refueling Wing and the 3rd Combat Communications Group.

Off-base shipments from DDOO support customers on Air Force bases worldwide with the various systems and commodities that have been repaired at Tinker Air Force Base.

DDWG- kitting operation increases logistical support to customers

By Stacy L. Umstead, DDC Public Affairs

As one of eight Defense Distribution Center kitting assembly sites, Defense Distribution Depot Warner Robins, Ga. builds tailored aviation kits supporting Defense Supply Center Richmond, Va. customers and various weapon systems around the world.

“Working with DLA kitting managers at DSCR, DLA’s Aviation Supply and Demand Chain manager, DDWG now has 14 organic kitting projects in support of local Air Force customers located at Robins Air Force Base, as well as, Air Force Bases Tinker, Okla. and Moody, Ga. and the Naval Air Station, Cherry Point,

N.C.,” said Tony Miller, DDC kitting program manager.

The kitting builds allow the Defense Logistics Agency to provide maintenance repair parts in one single container rather than the customer receiving separate pieces and parts through various shipments.

These tailored kits vary in size and scope. Examples of Time Compliance Technical Order kitting include the C5 Heat Exchanger Kit, which is a large kit consisting of material fabricated at DDWG such as clips, shelves, angles tees, metal skin and blankets. The kit also includes bench stock items such as screws, washers, nuts and rivets. “DDWG builds approximately 18-20 C5 Heat Exchanger Kits annually,” said James Hall, DDWG distribution process worker leader.

Additionally, DDWG is building an F15 Modification Kit at a rate of over 500 a month. This kit is used for correction of snubber wear and missile hanger wear. This small kit includes a bumper, shaft, remote control lever and helical compression spring.

Currently, DDWG assembles kits for the C-130J “Super” Hercules, a military transport aircraft, F-15 tactical fighter jet, F-16 Fighting Falcon, P-3 Orion maritime patrol craft, B-1 Lancer and the HH60 Pave Hawk helicopter.

In addition to assembling kits, DDWG also receives, inducts, and stows pre-assembled ship kits supporting weapons systems



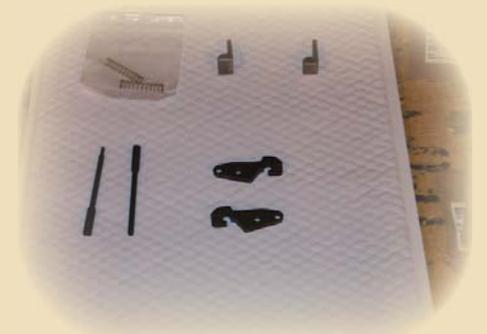
The C5 Exchanger Kit includes many different components

throughout the U.S. Armed Forces.

DDWG distributes supplies to all branches of the military at locations all around the world. More than half the work completed at DDWG is in support of the Warner Robins Air Logistics Center. The \$12 billion inventory at DDWG includes parts and equipment for F-15, C-130, C-5 and C-17 aircraft, target acquisition systems, and most airborne electronic warfare systems.

As a result of the most recent round of Base Realignment and Closure, DDWG will expand its services to become one of four strategic distribution platforms operated by the Defense Distribution Center. DDWG is expected to be fully operational as an SDP in 2011. At that time, DDWG will provide storage and distribution support to military customers and other DDC distribution centers in the Southeastern United States.

(continued on next page)



Components in the F15 Modification Kit.



DDC Kitting Opera

DDCT- streamlined tailored distribution services for local customers

By Emily Blubaugh, DDC Public Affairs

Creating efficiencies in inventory planning, storage, and distribution is critical to the Defense Distribution Center's mission of supporting the readiness and sustainment of America's Warfighters. The Defense Distribution Depot Corpus Christi, Texas, is contributing to that

mission with its tailored logistics support to Corpus Christi Army Depot and other major customers.

DDCT began its kitting initiative specifically to support Corpus Christi Army Depot, the only premier Department of Defense Center for Industrial and Technical Excellence for Aviation Maintenance, including maintenance repair requirements in support of Army Aviation.

DDCT and CCAD have formed a

unique partnership in support of CCAD's "Lean Line Production" program through the creation of a "one stop shop," with DDCT providing total parts packages and direct delivery to local maintenance shops. These measures assist CCAD in its ongoing efforts to cut costs and streamline their maintenance programs, by ensuring that it has the exact parts and tools needed during the helicopter repair process. DDCT has a program in place to track CCAD demand patterns for retail items, restocking



Members of Defense Distribution Depot Corpus Christi, Texas, kitting operations, and Defense Distribution Center kitting team lead Tony Miller, back, left.

ations

items according to demand, allowing the customer to save time and money.

DDCT has recently increased its kitting support to seven different mission design series aircraft within the four military services, providing more than 181 different types of pre-assembled hardware kits designed to support airframe and component programs. Additionally, DDCT builds maintenance aviation materiel kits for the Army, Navy and Air Force.

Defense Logistics Agency enterprise, and DDC partners, Defense Supply Center Richmond, Va., manages kit assemblies at DDCT in direct support of the Army's Aviation and Missile Command and CCAD aviation maintenance production lines. Currently, DDCT has 28 open builds for the organic kitting Project Consolidation and Packaging in support of DSCR's worldwide military customers.

According to DDCT commander United States Army Lt. Col.



A Defense Distribution Depot Corpus Christi, Texas, kitting worker pulls parts to assemble one of the 181 different types of pre-assembled hardware kits DDCT provides to the 4 military services.

Bernard Warrington, Jr., "DDCT's kit building operation allows us to provide our Army, Navy, and Air Force customers with their maintenance repair materiel parts in 'a single container.' This enables DDCT to provide Warfighter Support Enhancements to Army, Navy and Air Force rotary wing aviation maintainers worldwide who ultimately enhance their leader's training and mission readiness."

DDCT's kitting operations consists of kitting worker Valerie Sanchez-Pousson whose intensive management and superb customer service skills allow her to be responsive to the dynamic demands of supporting CCAD and the Air Force kitting. The largest kit

Sanchez-Pousson builds is the F110 Engine Service Life Extension Program kit for the Air Force, consisting of approximately 2,000 individual National Stock Numbers.

"Although the numbers are incomparable to DDC's larger kitting operations, the support and outcomes provided by Sanchez-Pousson in support of a critical core competency are remarkable," said Warrington.

Lastly, DDCT maintains its edge in kitting with training via DDC's Kitting team lead Tony Miller. Essential to DDCT's kitting success, Miller serves as DDC kitting subject matter expert and manager, orchestrating the interface between DSCR, DDC, DDCT and customers worldwide.



DDDE's dedicated truck program optimizes transportation; decreases wait time for

European command customers

By Richard Hawkins, DDDE and Stacy L. Umstead, DDC Public Affairs

The Defense Distribution Center's dedicated truck program is just one of the tailored logistics services DDC provides. At the Defense Distribution Depot Europe, in Germersheim, Germany, this robust, synchronized transportation program gives customers confidence knowing shipments will arrive when needed.

Dedicated trucks carrying customer orders depart DDDE as many times as seven days a week en route to locations throughout Germany, the Netherlands, Italy, Belgium, Spain, Turkey, Kosovo, Romania, Luxemburg and Hungary.

"When DDDE established the dedicated truck schedule we considered customer operational constraints such as operating hours, local holidays and deployments," said United States Army Lt. Col. Steve Keller, DDDE commander. "We have customers that receive daily shipments, some with two or three per week and other customers that only receive one shipment per week, all directed by the volume of freight created either from incoming in containers or on air pallets or from customer orders from DDDE stocks. These dedicated trucks ensure our customers are getting the sustainment materials on the next available shipment departing DDDE."

An example of this program is when an air shipment arriving in Ramstein, Germany at 1900 departs Ramstein via truck at 2130 en route to DDDE. The truck arrives at midnight where DDDE Theater Consolidation and Shipping Point, or TCSP, employees offload the truck, break down the pallets and segregate the cargo for further shipment in theatre.

Once the shipment has been segregated, TCSP employees move the materiel to dedicated customer shipping lanes. The materiel is then loaded onto dedicated trucks departing that day. "In most cases customers receive cargo the same day it departs DDDE," said Keller. "Less than 24 hours after it arrives via air in theatre.

Additionally, DDDE in concert with the customer has the capability to arrange backhauls from customer locations to DDDE. "The backhaul allows the customer to load material coming back to the 'hub', or the TCSP, on the same dedicated truck," said Keller. "Once this materiel arrives back at the TCSP, employees off-load, consolidate and prepare for onward movement to customers.

Over 150 trucks depart DDDE weekly.

DDDE is DDC's largest distribution facility on the European continent and a forward deployed

Theater Distribution Platform. As an integral part of the Defense Logistics Agency's worldwide network of 25 distribution centers, DDDE provides initial surge capability during the transition to war phase, seamless joint theater distribution, and innovative support of DLA and Service-managed materiel to all four service component warfighters serving throughout Europe, Africa and the Middle East. Strategically positioned near the Rhine River and Ramstein Air Base in central Europe, its distribution facilities take advantage of readily available air, road, rail, and barge modes of transportation, as well as enabling its critical Theatre break-bulk mission. Current commodities distributed by DDDE are repair parts, barrier and construction material, clothing and textiles, packaged POL, operational rations, and humanitarian relief support. Additionally, DDDE supports Defense Supply Center Richmond, through its retrograde program for ozone depleting substances.

DDDE Dedicated Truck Program



From the shipper's location to the customer's door, DDC's dedicated truck program provides unique customer service



By Stacy L. Umstead, DDC Public Affairs

Customers ordering from one of those famous shopping networks have confidence in knowing that their orders will be received at their door and on the date specified by the network. Customers of Defense Distribution Center's dedicated truck program receive a service very similar.

Dedicated truck is the direct delivery of shipments to specified locations to meet a pre-established delivery date and time. This process provides the customer direct delivery services from the shipper's location to the customer's door.

Direct delivery service via a dedicated truck supports high-volume customers receiving numerous shipments. Through coordination with the customer, all cargo regardless of the priority and size may be delivered up to seven days a week from some DDC distribution facilities. In most instances the materiel is processed and delivered next business day after the receipt of the Materiel Release Order.

Customers can specify where to deliver the materiel on base and what time of day they want the truck to arrive. This allows customer orders to bypass the central receiving point, saving additional on-base time.

Dedicated trucks improve efficiencies at the distribution center and the customer by guaranteeing a scheduled pickup and delivery. This higher level of quality service improves both the flexibility and mobility of the Warfighter, eliminating non-value added activities; for example, the time cargo waits on the dock for pick up and the time the mechanic waits for parts to show up. Customers are receiving materiel faster than ever before with dedicated truck deliveries.

"Evaluating tonnage, frequency and commodities being supplied to the customer are all decision points used in the decision-making process," said Anna Gensler, supply specialist. "Based on these common denominators, the decision to support the customer via a dedicated truck is made.

Once the decision is made to support a customer via dedicated truck, a DDC representative, working with the customer, develops a partnership agreement.

DDC currently has over 150 dedicated truck routes reaching over 500 delivery locations, and more are added each year.

DDC's strategic distribution platforms, Defense Distribution Depots Susquehanna, Pa. and San Joaquin, Calif. have the largest amount of customers on each coast of the United States. Other distribution facilities within DDC's network with dedicated truck programs include CONUS distribution facilities in Anniston, Ala., Cherry Point, N.C., Norfolk, Va., Red River, Texas, Richmond, Va. OCONUS distribution facilities include Germersheim, Germany, Sigonella, Italy and Yokosuka, Japan.

"DDC's dedicated truck service is a win-win for the distribution center and the customer providing improved efficiency and responsiveness, as well as flexibility for all parties," added Gensler.



Defense Distribution Depot Korea:



supply and distribution operation on the Korean peninsula and serves as a hub for the Korea Theater of Operations, or KTO.

In July 2007, DDDK established a Theater Consolidation and Shipping Point, or TCSP, which rapidly consolidates/segregates shipments arriving from multiple sources and prepares for onward movement.

One of the key TCSP missions is to provide the signature service support for the United States Air Force. On a daily basis, the TCSP receives materiel from the Aerial Port of Debarkation and Seaport of Debarkation and distributes to the Army and Air Force units and other key customers throughout the KTO. “The TCSP has been instrumental in streamlining distribution and establishing asset visibility on freight moving throughout the KTO,” said Maurio.

The TCSP has supported a number of additional missions to include

The Defense Distribution Depot Korea, located at Camp Carroll in Waegwan, Korea, was established in 2005. Celebrating its 5th year this January, DDDK has set a high standard in distribution support and is unique among the Defense Distribution Center’s depots.

DDDK employees are categorized as mission essential to support their critical mission. Comprised of primarily Korean Nationals (approximately 86% of the total manpower) and over ten DoD civilians and several information technology contractors, the workforce is led by United States Army Lt. Col. Robert Maurio.

“United States and Republic of Korea forces in Korea, under the current armistice, work and train under a ‘fight tonight’ tenet -- which means that these forces must be prepared on short notice to

execute their wartime missions,” said Maurio. “DDDK and its workforce are postured to answer the call.”

To do that, DDDK routinely conducts telephonic alerts, Nuclear – Biological – Chemical training, and other training in order to be better prepared in a “fight tonight” environment. In addition, DDDK participates in the two major exercises conducted in Korea annually.

Operating six days a week and on almost all U.S. and Korean holidays, DDDK is the only joint



United States Army Gen. Ann Dunwoody, United States Army Materiel Command commanding general, visits DDDK.

a look at the mission, its successes and the workforce behind the scenes

emergency Class VIII (major end items) distribution and a large volume annual Girl Scout Cookie distribution.

DDDK stood up and operated a TCSP from an alternate location as part of “fight tonight” preparedness. “This is part of our continuity of operations plan,” said Maurio and prepares us for providing mission support to wherever our customers need us to be.”

“The DDDK employees have established some impressive marks; shipping over 12,000 MRO’s per month, maintaining a denial rate consistently at zero, maintaining inventory accuracy well above 99.5%, processing over 2500 receipts per month as well as over 2500 Army retrograde receipts per month, and managing 300 trucks per month in and out of the TCSP,” said Maurio. “The supply and distribution support performed by the DDDK workforce is unmatched in the KTO.”

DDDK has a critical mission in the KTO and through its customer engagement efforts hosts a large number of visits including senior officers from the US and ROK militaries and numerous military units and agencies. The ROK Army, Navy, and representatives from the ROK Transportation Command, have taken lessons learned from the processes and automation assets in place at DDDK to use as they work to streamline distribution support systems.



DDDK employees volunteer to teach English at the Chilgok County Planning and Audit Division.

Active as a supporting partner with the military units in the KTO, DDDK has hosted several officer professional development events to educate local military personnel on wholesale supply and distribution.

In addition to supporting its critical mission, DDDK plays another important role and that is volunteering in the local Good Neighbor Program. The Korean Nationals and U.S. employees at DDDK are involved in a number of volunteer efforts in the local community.

“Employees from DDDK volunteer time on a weekly basis to teach English and assist at shelters and orphanages in the local area,” said Maurio.

In addition, DDDK employees host children on weekends and take

them to activities such as parties at the swimming pools and bowling at the local bowling alleys.

DDDK has also established a partnership with the Planning and Audit Division of the local Chilgok County. Depot employees teach English there and in turn have participated in a number of cultural events.

DDDK employees not only volunteer their time, they give back to their local community by donating sporting equipment, food, toys, and other supplies to the needy on a regular basis.

“Whether it is supporting the Warfighter or the local community, DDDK has an outstanding workforce and has established a standard of excellence on the Korean peninsula,” said Maurio.

Former DLA BRAC manager assumes command of DDC's newest Strategic Distribution Platform



By: Emily Blubaugh, DDC Public Affairs

The Defense Distribution Depot Oklahoma City, Okla., or DDOO, welcomed a new leader to carry forth the Defense Distribution Center's goal of timely and quality distribution support to the Warfighter. Ned LaViolette, Jr. assumed command of DDOO in a ceremony officiated by DDC commander United States Marine Corps Brig. Gen. Peter Talleri.

LaViolette joins the DDOO team for his fourth assignment to Tinker Air Force Base, bringing with him 39 years of military experience, having served in the United States Air Force in key assignments such as chief of Supply at Yokota Air Base Japan and detachment commander in Thailand and Cambodia for Joint Task Force Full Accounting, where he recovered remains and conducted investigations on individuals unaccounted for from the Vietnam War.

He also served as Logistics Group commander at Sheppard Air Force Base Texas; E-3 Airborne Warning and Control System Aircraft System

Support manager at the Oklahoma City Air Logistics Center; and Mission Crew commander, during which he logged over 4,500 flying hours. Additionally, LaViolette received the Bronze Star for his efforts in Operation Desert Storm.

He also spent three years with Army Forces command, where he planned and executed joint air defense exercises and fielded data link subject matter experts to support Operation Iraqi Freedom and Horn of Africa Operations.

LaViolette comes to DDOO at a critical time, as it evolves as a strategic distribution platform, or SDP. The creation of the SDP serves to handle increased surge capability, which is of vital importance as the United States increases its troop support in Afghanistan. The SDP also serves as contingency support for national emergencies and natural disasters.

The determination to elevate DDOO to an SDP comes as a result of the 2005 Base Realignment and Closure decision, which calls for the restructure of Department of Defense distribution operations. This decision will improve the mobilization, deployment and sustainment of combatant forces deployed worldwide with the creation of consolidation, containerization and palletization capabilities at DDOO.

LaViolette noted DDOO's continuous outstanding support to the Warfighter. "In my previous position as DLA BRAC Air Force Team Program Management Officer, I was able to observe firsthand the outstanding teamwork and performance of the Defense

Distribution Depot Oklahoma City, Okla.," he said.

"When we implemented the stock transfer of retail inventory from the Air Force to DLA on Nov. 15, it generated an enormous amount of stock replenishment orders- four times greater than anticipated. In a matter of a few days, these assets had been picked and delivered to the applicable activity. The screening of critical safety items was also conducted in record time setting the benchmark for other activities."

Noting his firm belief in the importance of teamwork and workforce development, a strategic focus area highlighted by DLA director United States Navy Vice Adm. Alan Thompson in his 2010 guidance, LaViolette said, "Teamwork is one of the fastest avenues to ensure we provide the best possible support to the Warfighters. If you take care of your people, they will take care of the mission. This includes providing them a safe working environment, proper training and tools, rewarding them for superior performance, mentoring them and preparing them to take our jobs someday."

He continued, "DDOO will continue to expand our process improvement program with our team Tinker partners and customers."

In his remarks, Talleri highlighted DDC's ongoing enhancements in accordance with the 2010 guidance, saying, "In support of the Director's focus areas, DDC is prepared to support several Warfighter support initiatives - integration and performance in BRAC mission areas and design and development of a DLA retail strategy to optimize related supply chain performance factors."

“Strategically Speaking”

with Michael L. Minto, DDC headquarters, Logistics Operations



Warfighter Support Enhancement

“The Bio-Med team focuses primarily on specialized commodities for the Warfighter in the areas of Chemical Biological Radiological Nuclear, or CBRN,-individual protection and medical pharmaceutical support.

Stewardship Excellence

As we face the challenge of reduced fiscal resources and the responsibility to ensure the best use of taxpayer dollars, the Bio-Med team has taken a proactive posture with our participation in a Lean Six Sigma continuous process improvement of the shelf life program for CBRN individual protective equipment.

Workforce Development

As the DDC roles and responsibilities in the area of support to storage and distribution of chemical, biological, medical materiel has continued to grow, DDC has responded with the inception of the Bio-Med team to address these needs. I accept as my responsibility to work with, mentor, and train to not only understand our current business model but also the historic perspective needed to carry on the mission of the Bio-Med team. Armed with this type of information and training I’m confident in the ability of our future workforce and the DDC.

Customer Engagement

DLA has, for the past five years, taken an active role within the DoD medical community to posture ourselves to best support our customers worldwide for a possible pandemic influenza event. It is extremely important that we develop a relationship with our customer base that provides them with the assurance of knowing that they are our top priority and, that they have a level of not only trust in our ability to perform but also confidence in our ever-expanding knowledge.

Continuous Process Improvement

In the 33 years which I have been working in support of the Department of Defense I have had the opportunity to work in almost every aspect of the storage and distribution operations. While the bottom line of what we do in supporting our customer has really not changed much in those 33 years, what has changed drastically is how we do it, and the speed in which our world now works.

Michael L. Minto
DDC Logistics Operations

To read this month’s complete “Strategically Speaking,” be sure to visit DDC on the web at <http://www.ddc.dla.mil/>.



COMING IN FUTURE ISSUES

- DDC's support to PACOM
- What it takes to do distribution
- DDC: saving energy and saving money
- DDC's support to CENTCOM
- Continuous Process Improvement
- DDC's support to EUCCOM and AFRICOM
- DDC's 7th commander: Two years in review

