



DDDC Review

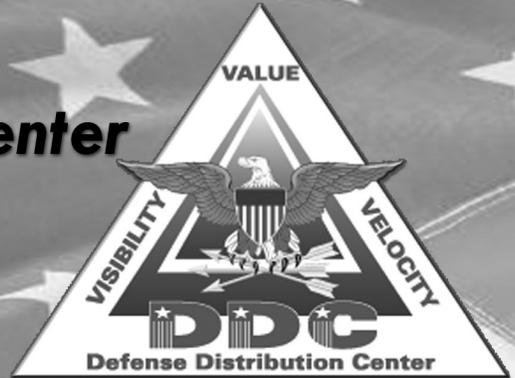


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Defense Distribution Center, New Cumberland, PA

Winter 2006

Collyar Assumes Command of the Defense Distribution Center



One the cover:

The Defense Distribution Center bid farewell to BG Michael J. Lally, USA, and welcomed COL Lynn A. Collyar, USA, in a change of command ceremony in August.

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DDC Review

Contents

Page

DDC NEWS

Commanders Column 3
 Collyar assumes command of DDC 4
 Collyar frocked to Brigadier General 6
 Theater Consolidation and Shipping Point Europe Opens 7
 Deployable Distribution Center performs Exercise Quick Deliver at DDCT 8
 DDC Commander visits his distribution facility in Southeast Texas 9
 DDC Commander meets Deployable Distribution Center Team 10
 As Ernesto skirts U.S. East Coast, DDC rallies support 12
 DDNV Answers Call to Stock-up FEMA Warehouses with MREs 12
 DDAG provides rapid, agile support to FEMA 13
 DDC exceeds DOD inventory accuracy goals 13
 DDC’s involvement in VPP aims to create safer work environment 15
 DDC priority: Protecting employees and the environment 16
 Redesign of DDC’s First Responder HAZMAT training reduces cost 16
 DDC graduates six Radiation Protection Officers 17
 Biodiesel now available at DDSP 18
 DDCO continues BRAC 2005 implementation 19
 DLA Announces DDJC BASOPs Competition Results 19
 DDC HQ holds Town Hall, introduces new Commander 20
 DDC’s Transportation Planners: Round the clock transportation service 21
 DDC Lunch & Learn tests employees’ DDC knowledge 21
 New Contractor GENCO Performing Mission Work at DDDC 22
 Rolling Thunder knocks down Pin Assassins 23
 DAPS: beyond the print shop 23
 DDDK and Korean Employees’ Union work together 24
 CDR Susan Talwar assumes comand of DDJF 25

DDC LEADERSHIP

CDR Semmler assumes command of DDSI 27
 Parsons first Deputy Commander of Deployable Distribution Center 28
 Professional Trust: The foundation for excellent teamwork 30
 DDYJ leans forward by focusing on its people 32

SUPPORTING THE WARFIGHTER

DDTP recognized for support to Missile Defense Agency 33
 DDAG continues to provide specialized support to HMMWV armor project 33
 DDJC’s Averitt finder of lost duffles 34

DDC INNOVATIONS

PIT Team ready to assist 35
 DDAG sees end result of Lean implementation 35
 Project recovers forgotten parts, saves millions 36

DDC SPOTLIGHT

Semmler Awarded Bronze Star 37
 DDC’s Cravener awarded Exceptional Civilian Service Award 37
 DDC’s Esoldo awarded Air Force Commendation Medal 39
 DDNV’s Meck named DDC Supervisor of the Quarter 40
 DDDE’s Garcia named DDC Employee of the Quarter 40
 DDYJ’s Carter named DDC Employee of the Quarter 41
 DDKS TCSP-C named DDC Team of the Quarter 42
 DDGM’s Brown receives NDTA Distinguished Service Award 43
 DDC’s McCarthy recognized by NIPHLE 43
 SSgt Balkuvvar-Smith named DDC NCO of the Quarter 43
 DDYJ recognizes four decades of dedication 44
 DDYJ Senior Enlisted Advisor reflects on his Navy career 44
 DDAA’s Price wins host installation’s slogan contest 45
 DDC’s Financial Operations Office gets LOUD 45

IN THE COMMUNITY

DDSP recognizes POW/MIA day 46
 Land of former distribution center offered for sale 46

SHARING THE DDC STORY

Deputy Under Secretary of Defense (L&MR) sees DDC in action 47
 Commander, Fleet and Industrial Supply Centers visits DDSI 47

DDC Commander's Column

By BG Lynn Collyar, United States Army

Defense Distribution Center, I am honored to be serving with you. The DDC Team is doing great things right now and I know we will do even better things in the future.

I have had a chance to visit a few distribution centers already and I am impressed with the workforce and with the work you are doing. I have met many dedicated individuals and I know our customers are in good hands.

This is my first joint assignment, my first time at the Defense Logistics Agency. I have previously been a commander of a Company, a Battalion, and a Brigade. Most recently I worked at the Pentagon as the Chief, Focused Logistics Division, Force Development, Headquarters, Department of the Army G8.

My philosophies are pretty simple. I believe work hard, play hard. You have to have fun at what you're doing. Not every day will be fun, there are bad days. But overall you have to have fun.

To be able to work hard and play hard, you have to be fit and healthy. I want each of you to take care of yourselves and be as fit, healthy, and safe as possible. Our team can't be in top form if some members are sidelined from injury or illness.

There is an excellent leadership team in place at DDC. I want you to know that our leadership team will do the right thing. We will make the tough decisions.

You probably know that DLA also

has a new Director, LTG Robert Dail, USA, who assumed command Aug. 23, 2006. I have worked for LTG Dail before and he is a great man. DLA is in good hands and under his Command we will move forward quickly.

LTG Dail's intent for DLA and my intent for DDC is for us to get closer to the customer, build trust, improve planning, and leverage our existing infrastructure.

One really important thing that we all need to do is think about the future.

You are doing excellent work today but we need to be sure we will be doing not only the same excellent work but also the right work in the future.

We need to figure out where we need to position ourselves for the Department of Defense, for Base Realignment and Closure, and for transformation. I want

you to be efficient but I don't think we should be concentrating on decreasing the time it takes to do our job as much as focusing on best value to our customers.

We must continuously take care of our people and work to improve everything we do. If we continue to improve and continue to take care of our people, everything will come together.

I ask supervisors and leaders to take suggestions from your people. Not one of us alone is as smart as all of us combined.

Keep up the good work and I look forward to meeting everyone.

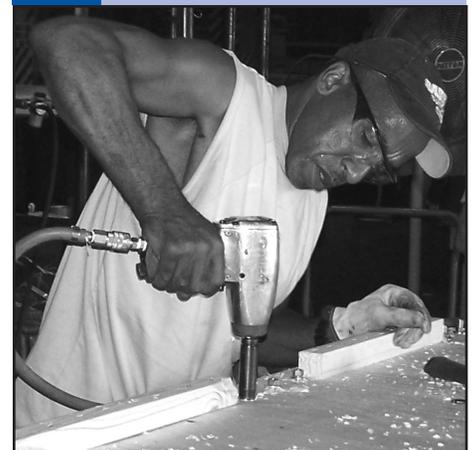
Wishing you a safe and happy holiday!



4 Collyar assumes command of DDC



8 Deployable Distribution Center performs Exercise



31 Specialized support to HMMWV armor project

Collyar assumes command of DDC Lally heads to 3rd CSC

By Polly Charbonneau, DDC Command Affairs

Under a clear blue August sky, BG Michael J. Lally, USA, relinquished command of the Defense Distribution Center (DDC), New Cumberland, Pa., to COL Lynn A. Collyar, USA, Aug. 22, in a ceremony officiated by Maj Gen Loren M. Reno, USAF, Vice Director, Defense Logistics Agency (DLA).

“I am happy to pay tribute to Mike Lally,” Maj Gen Reno said, “and the many accomplishments of DDC’s outstanding team of professionals who performed exceptionally under difficult circumstances when the results could not have mattered more.

“While continuing to support Operations Enduring and Iraqi Freedom, DDC processed more than 50 million lines in record time – your best performance ever! You did this while improving your cultural index and while you responded to 65,000 requests for support after Hurricanes Katrina and Rita,” Maj Gen Reno said. “You also developed a deployable distribution center capability that is ready to deploy inside the continental U.S. within 72 hours.”

“During the last two years, you also led groundbreaking initiatives with customers by establishing new overseas distribution centers in Guam, Korea, and Kuwait,” Maj Gen Reno said. “These new overseas sites have in just two years achieved cost avoidances expected over five years.

“I am proud of your accomplishments and I applaud all of you,” said Maj Gen Reno.



Maj Gen Loren Reno, USAF (left), officiated at the DDC change of command ceremony Aug. 22 when COL Lynn Collyar, USA (center) assumed command from BG Mike Lally, USA.



COL Collyar presents his remarks to the audience at the ceremony.

When it came time to present BG Lally with an award, Maj Gen Reno stepped aside. VADM Keith Lippert, SC, USN, former Director DLA, presented BG Lally with the Defense Superior Service Medal, saying, “The Warfighter and taxpayer got a better deal out of DDC with Mike Lally in charge.”

BG Lally was presented the award for unsurpassed and exceptionally dedicated service as Commander, Defense Distribution Center from August 2004 to August 2006. During this period, BG Lally’s leadership resulted in significant contributions to the national security and readiness of our armed forces. DDC provided unprecedented timely and quality distribution support to the Global War on Terror and our own citizens in domestic disaster relief efforts, while leveraging the best technology to improve distribution.

“The centerpiece of DDC is the workforce – the hardworking civilian, military, government and foreign national employees around the world,” BG Lally said. “For years to come I will brag about your dedication, professionalism, and most of all, your ability to get the job done.”

“I challenge you to keep it up and the way ahead is through continuous process improvement,” BG Lally said.

BG Lally’s next assignment is as Commanding General, 3rd Corps Support Command, Weisbaden, Germany.

“COL Lynn Collyar is the right choice for this job,” Maj Gen Reno said. “I know he will continue the outstanding leadership of Mike Lally.

His experience in all areas of Logistics will serve him well as he leads DDC.

“DDC is a critical part of the logistics chain, Maj Gen Reno said, “and Lynn has an opportunity to make a difference here.”

“It is an honor and a pleasure for me to be given the opportunity to be a part of this great command,” COL Collyar said. “The reputation DLA and DDC have established is superb.

“Where I come from, DDC’s support has been critical in the Army’s successful execution of the Global War on Terrorism. I am personally grateful for the opportunity to continue to serve and have an impact on our Soldiers, Marines, Sailors, and Airmen deployed around the world, often in harms way,” COL Collyar said. “Thank you. All the way!”

COL Collyar’s previous assignment was as the Chief, Focused Logistics Division, Force Development, Headquarters Department of the Army, G-8. His previous key assignments include Deputy Commander, 82nd Airborne Division Support and Commander 189th Corps Support Battalion, 1st Corps Support Command, Fort Bragg, North Carolina. He served in Nicaragua as Joint Logistics Task Force Commander in Operation Strong Support and as Commander, 29th Support Group, 21st Theater Support Command, Germany.



VADM Keith Lippert, SC, USN, and BG Lally pause after the DDC ceremony.

Collyar frocked to Brigadier General

By Hillary Lerner

Defense Distribution Center (DDC) Commander COL(P) Lynn A. Collyar, USA, was promoted to the rank of Brigadier General in a frocking ceremony Nov. 20 in McNamara Auditorium. Hosted by Defense Logistics Agency Director LTG Robert Dail, USA, many people who had influenced BG Collyar's career gathered for the event.

The frocking ceremony allows a person to wear a promoted rank before the official promotion occurs. Following the ceremony, BG Collyar will lead the review of the current distribution structure, including the military services and DLA warehouses that support both Afghanistan and Iraq.

In his remarks, LTG Dail emphasized the honor of promoting people within the military. "Choosing, selecting, promoting, and advancing America's best and brightest senior leaders to general officer rank is the most important thing we do," he said.

LTG Dail recalled several memories of BG Collyar from his Army career. BG Collyar had served as LTG Dail's executive officer during an assignment at Fort Bragg, N.C.

BG Collyar's frocking order was then read to the audience, and BG Collyar's wife, Sarah, joined him to pin the insignia onto his uniform. He then took the oath of appointment in which he promised to "support and defend the Constitution of the United States against all enemies foreign and domestic."

LTG Dail presented him with the general officer belt. Before BG Collyar fastened it to his waist, LTG Dail encouraged him to remember the honor of wearing the belt. "When you have it on, you think of the great



DLA Director LTG Robert T. Dail, USA (left), and newly frocked DDC Commander BG Lynn Collyar, USA, hold BG Collyar's one-star flag.

men and women who have worn that belt: [George] Marshall, [Douglas and Arthur] MacArthur and [George] Patton," LTG Dail said.

DLA CSM David Roman, USA, then unfurled BG Collyar's one-star flag.

The newly frocked general thanked family, friends and mentors in the audience for attending the ceremony. "The Army surrounds you with great people," he said.

BG Collyar recalled the difficult decision he faced as a cadet at the U.S. Military Academy when he wanted to leave. "The most important decision I ever made in my life was the decision to go back to West Point," he said.

He made the decision because

of the strong bonds with his peers. "Bonds that I couldn't leave them and break them," he said. "Instead 31 years later, here I am."

He thanked LTG Dail and other Army leaders for their mentorship and dedication. He expressed enthusiasm for the promotion and concluded, "This just provides me the opportunity to continue to serve."



LTG Dail and BG Collyar's wife, Sarah, pin BG Collyar with insignia.

Theater Consolidation and Shipping Point - Europe opens

The TCSP-E is DDDE's newest operation to further improve DDC's distribution capabilities

By Stacy L. Umstead, DDC Command Affairs Office

Oct. 2, 2006 marked a special occasion for the Defense Distribution Depot Europe (DDDE) as the distribution facility opened its newest operation, the Theater Consolidation and Shipping Point – Europe (TCSP-E).

Hosted by DDDE Commander, LTC Lance Koenig, USA, DDDE celebrated with a joint ribbon cutting ceremony. Presiding over the ceremony was Defense Distribution Center (DDC) Commander, BG Lynn A. Collyar, USA.

LTC Koenig opened the ceremony by welcoming the attendees and thanking all of the organizations who continually support DDDE and its mission and further committing DDDE's support to the customer, "We are honored that DDDE was chosen for this important mission. Our promise to the European Command (EUCOM) Warfighter is that we will carry out the break bulk distribution mission with the same professionalism and high standards that we have achieved while conducting DLA's distribution mission."

As part of the United States Army's transformation in Europe, the decision was made to reduce Army strength in Europe and focus on the core Army functions of warfighting. This plan included the divestiture of all non-core distribution functions to include the transfer of the Theater Distribution Center (TDC) mission which was operated by the 21st Theater Support Command (TSC). "We are following in the footsteps left by the 21st TSC's Joint Theater Distribution Center (JTDC), and they are some 'Shaquille O'Neal' sized shoes," said LTC Koenig.



Opening TCSP's operation, left to right: Reese, BG Lally, BG Fontaine, RDML Lyden, BG Thorpe, BG Collyar, and LTC Koenig.

A joint task force comprised of action officers from EUCOM, United States Transportation Command (TRANSCOM), United States Army Europe (USAEUR), United States Air Forces in Europe (USAFE), the Defense Logistics Agency (DLA), and DDC worked to determine the best course of action for the theater to conduct break bulk of cargo inbound to EUCOM units by either air or sealift. Their recommendation was to move this mission from the TDC to DDDE in Gernersheim, Germany.

"DDC and the 21st TSC reached a formal agreement on how to transfer this mission, and on August 14th, DDC was given the green light to proceed with the transition. DDC aggressively moved out so that the transition would be invisible to the customers," said BG Collyar.

On August 21st, DDDE assumed responsibility for break bulk surface and ocean containers, and on September 5th, Commercial Air Line of Communication (COMALOC) pallets were transferred. By September 18th, DDDE began receiving military

ALOC pallets. "On October 23rd, the transition will be complete and the TCSP fully operational," said LTC Koenig.

The TCSP will act as the primary conduit for sustainment material entering the European theater. The TCSP will rapidly consolidate and segregate shipments from multiple sources and prepare for onward shipment directly to the customer.

Participating in the ribbon cutting ceremony were Senior Staff Logistician in theater and the first Naval Officer to hold the position of Director of Logistics and Security Assistance, J4, Headquarters, United States Army European Command, Rear Admiral Mike Lyden, SC, USN; Deputy Chief of Staff, G4, United States Europe and Seventh Army, BG Yves J. Fontaine, USA; Deputy Commander, 21st Theater Support Command, BG Phillip Thorpe, USA; current Commander, 3rd Corps Support Command and former DDC Commander, BG Mike Lally, USA; and Hilliard Reese, Acting Chief for DDDE's TCSP.

Deployable Distribution Center performs Exercise Quick Deliver at DDCT

By Stacy L. Umstead, DDC Command Affairs

The Defense Distribution Center’s (DDC) Deployable Distribution Center was at the Defense Distribution Depot Corpus Christi, Texas (DDCT), in September performing Exercise Quick Deliver, an exercise to validate wholesale distribution support concepts following a disaster in the continental United States.

The objectives of the exercise: to validate Deployable Distribution Center deployment, reception, staging and onward integration and redeployment concepts; conduct assessment team operations; establish a Tactical Operations Center (TOC); perform mission in support of mock disaster relief efforts; and, on order, redeploy to home stations and reconstitute for future missions.

“The exercise, carried out as a real life situation in support of mock relief efforts after the devastation of mock ‘Hurricane Cody,’ allowed Deployable Distribution Center to test deployment from start to finish,” said current Deployable Distribution Center Commander and Commander of Defense Distribution Depot Anniston, Ala. (DDAA), LTC Rick Harney, USA.

The first phase of deployment occurred on Sept. 13 and included notifying the Deployable Distribution Center team leads Donnie Hernandez of Defense Distribution Depot San Joaquin, Calif. (DDJC), and Willard Peek of Defense Distribution Depot Red River, Texas (DDRT). The team leads, in turn, notified their team members of the pending deployment. Upon notification, team members secured travel arrangements and began packing their bags of the items listed

on the Deployable Distribution Center deployment checklist.

The Deployable Distribution Center Commander and key Deployable Distribution Center staff performed an analysis of the situation and advised the assessment team to deploy September 15. The assessment team, a small cadre of personnel deployed to the site prior to the arrival of the main body of the Deployable Distribution Center, conducted assessments to include



Deployable Distribution Center Commander LTC Rick Harney, USA, briefs the Deployable Distribution Center team on their mission.



TOC Battle Captain Geno Maier and Deployable Distribution Center Supply Systems Analyst Leticia Jones prepare their update for the Commander.



Members of Deployable Distribution Center (Red River team) paint lines on a DDCT lot as part of the re-warehousing process.

number of personnel needed and type of equipment needed to accomplish the task. Other duties of the assessment team included ensuring life support for the Deployable Distribution Center personnel – housing, food services and transportation. The assessment team reported their findings to the Deployable Distribution Center Commander and key staff for further deployment actions.

During this exercise, assessment team lead LTC Betty Yarbrough, USA, DDRT Commander and former Deployable Distribution Center Commander, worked with her team to come up with a model for the advanced party, or ADVON, team.

The functions of the ADVON team include receiving the equipment needed to perform the mission, setting up the Technical Operations Center (TOC) and ensuring it is operational and communications are working properly, and receiving the main body of Deployable Distribution Center personnel.

“The ADVON team will be comprised of about 17 members (including the assessment team) with certain skill sets needed on the ground to set up Deployable Distribution Center and receive the rest of the Deployable Distribution Center members,” said LTC Yarbrough.

On Sept. 18, Deployable Distribution Center team members arrived for the exercise. The following day, after the team members were briefed on the situation and the mission, the 75-member team began to go into action.

The mission tasks for the purpose of this exercise included separating empty reusable containers by stock number, opening and inspecting drums for reuse, re-warehousing and establishing new locations for stock, consolidating and stacking rotor containers and moving and stacking engines to allow additional space for incoming stock.

Deployable Distribution Center working conditions and the environment were true to life as well. “Our team members had to deal with all of the elements including 98-degree heat and 95 percent humidity, mosquitoes, and



The Deployable Distribution Center Tactical Operations Center.



Red River's Jeremy Potts consolidates helicopter rotors.



Vincent Garcia and Pete Ramirez stack containers, apply stretch wrap, and prepare for onward shipment.

dirt, but they worked extremely hard and completed the tasks," said Hernandez.

Inside the TOC, teams were developed to support the mission. Replicating an Army operation, two TOC Battle Captains were established to cover the 24/7 mission. In addition, Transportation, Operations and Support Teams were developed. Twice a day, briefings took place to update the Deployable Distribution Center Commander on the mission status.

"It is important to realize that when we are in a 24/7 mode, communication becomes key. Deployable Distribution Center will need to provide updates to the DDC's Command Control Center during an actual deployment. The briefings set the tone for the way we'll need to operate to keep the communication flowing to home base," said LTC Harney.

On the final day of the exercise, members of the team broke down the TOC and prepared the equipment for redeployment. All members returned to the conference room to conduct an after action report of the exercise.

"This deployment gave us an opportunity to exercise all facets of the Deployable Distribution Center. We have lessons learned that we will take back to the table with us and work before our next training event," said LTC Tim Orner, USA, Commander of DDCT, host of the exercise and incoming Deployable Distribution Center Commander.

Deployable Distribution Center team member Sharon Hensel of DDRT commented on the exercise,

DDC Commander visits his distribution facility in Southeast Texas

By Stacy L. Umstead, DDC Command Affairs

Corpus Christi, Texas, in September brought 98-degree weather and a visit from the Defense Distribution Center's (DDC) sixth Commander, BG Lynn Collyar to the Defense Distribution Depot, Corpus Christi, Texas (DDCT).

During the visit, DDCT Commander and Deputy Commander, LTC Tim Orner, USA, and Bob Rosarius, provided a walking tour of the DDCT campus.

This was the BG Collyar's first visit to DDCT since taking command of DDC in August 2006.



BG Collyar presents Ruben "Poncherello" Abrego with a DDC Commander's coin.

www.ddc.dla.mil/enviro-safety

Protecting our Employees

Protecting the Environment

DDC's Environmental, Safety & Occupational Health Management System



DDC Commander meets Deployable Distribution Center Team

By Stacy L. Umstead, DDC Command Affairs

Defense Distribution Center (DDC) Commander BG Lynn Collyar, USA, met members of the Deployable Distribution Center at the recent exercise, Quick Deliver, in Corpus Christi, Texas.

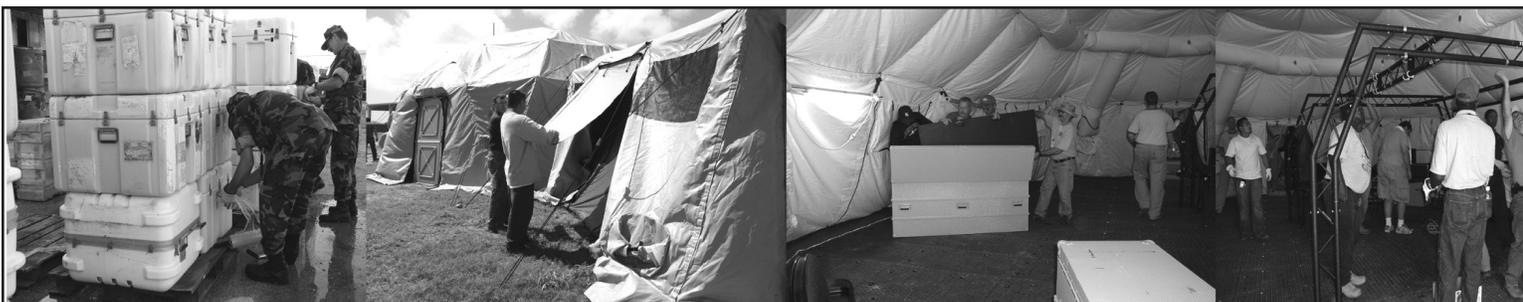
During his visit, BG Collyar was provided the Deployable Distribution Center Battle Rhythm Briefing which provided an update on Deployable Distribution Center's progress supporting the mock 'Hurricane Cody' relief efforts.

Collyar toured the Deployable Distribution Center exercise site beginning with the Tactical Operations Center (TOC), the command center for Deployable Distribution Center, which houses Deployable Distribution Center command staff and all of the electronic equipment used for communications.

Deployable Distribution Center command and staff led BG Collyar through the exercise grounds where Deployable Distribution Center personnel were performing re-warehousing operations, separating empty containers, and consolidating commodities.

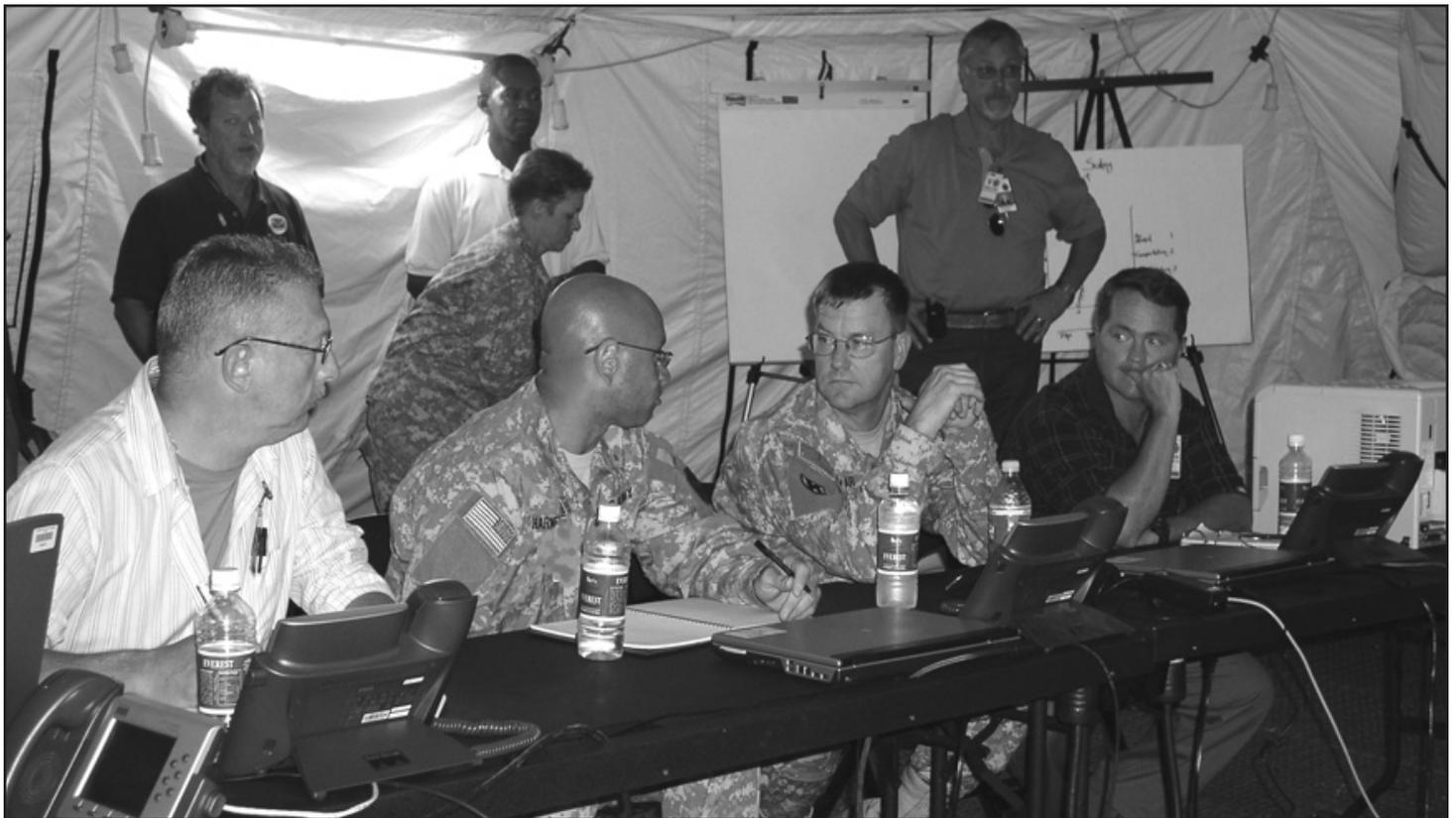


DDC Commander BG Lynn Collyar, USA, receives updates on the progress supporting the mock Hurricane. Left to right: Geno Maier; DDAA Commander LTC Rick Harney, USA; BG Collyar; and Marc Parsons.





BG Collyar concluded his tour by greeting the 70-member team and thanking them for their contributions to the DDC organization. The Deployable Distribution Center team assured the new Commanding General that all were ready to deploy if called upon.



BG Collyar talks with members of the Deployable Distribution Center team during his tour.



As Ernesto skirts U.S. East Coast, DDC rallies support

By Polly Charbonneau, DDC Command Affairs

The East Coast of the United States was on a roller coaster ride with Ernesto, a storm that was everything from a hurricane to little more than heavy rain. Throughout this saga, professionals at the Defense Distribution Center (DDC) monitored Ernesto's movement and provided assistance.

In real time, DDC provided tracking for transportation of shipments in support of the Federal Emergency Management Agency (FEMA). More than 170 truckloads of Meals-Ready-to-Eat (MREs) were positioned to support communities affected by the storm.

DDC's responses changed as the storm changed severity and direction.

Two DDC distribution centers, Defense Distribution Depots Albany, Ga. (DDAG), and Norfolk, Va. (DDNV), shipped more than 1.5 million MRE's to FEMA Logistics Centers for pre-positioning in support of Ernesto or future emergency relief efforts. This is despite the fact that DDNV has been affected by flooding from the storm.

At the request of the Air Mobility Command, DDC's largest distribution center, the Defense Distribution Depot Susquehanna, Pa. (DDSP), shipped 280 empty 463L air pallets to Dover Air Force Base to support potential airlift for Ernesto relief.

DDC Transportation coordinated more than 150 truckloads of MREs while DDC Customer Support used Defense Transportation Tracking System, or DTTS, to prepare detailed tracking and visibility reports two times each day, which was used by the DLA Logistics Operations Center and FEMA. DDC's Command Control Center, or CCC, led these efforts, acting as the focal point for all information on Ernesto.

DDNV answers call to stock-up FEMA warehouses with MREs

When Tropical Storm Ernesto was still brewing in the Caribbean, it wasn't known at the time how strong the storm might become, or how it might affect U.S. citizens.

When Defense Distribution Depot Norfolk, Va. (DDNV), Commander CAPT John Qua, SC, USN, received a request to prepare a large shipment of Meals Ready to Eat (MREs) for delivery to Federal Emergency Management Agency (FEMA) warehouses, DDNV personnel immediately went to work to fill the request.

"We received the initial request on Sunday," explained Acting Chief of Production Division Ron Rickman. "Within hours, we had eight people at work picking cases." The work continued through the day Monday (in addition to their regular workload) and by Tuesday morning, 40 53-foot trucks, each loaded with 36 pallets of MREs, were on their way to a FEMA warehouse in Atlanta. The MREs will be stored there for issue by FEMA as required.

According to Rickman, DDNV is one of the largest repositories on the East Coast for emergency supplies like MREs. They can store

more than 500,000 cases of MREs in chilled storage.

While the FEMA request was being picked and packed, DDNV received another request for an additional 29 truckloads of MREs to be sent to FEMA's Atlanta warehouse.

DDNV workers rotated between

their regular workload and supporting the FEMA requirements until those 29 trucks were packed and sent on their way.

While the additional trucks were being packed, yet another request arrived. That request was for 22 sea vans (with a capacity of 34 pallets each) filled with MREs to be trucked to Jacksonville, Fla., for transfer to a barge with an ultimate destination of Puerto Rico.

DDNV was still able to fill this request without impacting their regular workload.

"Our people really responded to these requests," said Rickman. "They remember how their hard work last year supporting Katrina relief efforts made a difference in the lives of so many people. That was all of the motivation they needed. They knew that these MREs will go to help people just like them whose lives were affected by a storm."

Last year, DDNV loaded 275 trucks with Katrina relief supplies.

Rickman explained that coordinating an effort like this without having it affect the regular workload was a challenge for DDNV, but one they met head-on. "Diane Hobbs, DDNV Lead Traffic Management Specialist, and Donald Doman, DDNV Materials Handler Supervisor, had their hands full with this," said Rickman. "They had to coordinate the loading of all of those trucks from three trucking companies and manage all of the associated paperwork. That was a huge job, and I was glad they were there to help get it done."

When the final truck had left, a grand total of 155,136 cases of MREs had been picked, packed and shipped away.



A DDNV worker counts pallets before they are picked up by a forklift and loaded into a truck for transfer to FEMA.



Earl Fuller, DDNV Materials Handler Leader, loads cases of MREs in a truck for transfer to a FEMA warehouse in Atlanta. DDNV workers loaded more than 155,000 cases of MREs in support of FEMA requirements prior to Tropical Storm Ernesto.

DDAG provides rapid, agile support to FEMA

Employees loaded 328,320 MREs to be used for disaster relief

By Jessica Walter, DDC Command Affairs

In support of a Federal Emergency Management Agency (FEMA) initiative to pre-position supplies in New England, Defense Distribution Depot Albany, Ga. (DDAG), loaded more than 27,000 cases of Meals Ready to Eat (MREs) right before the Independence Day holiday.

“The performance of Team DDAG was just incredible,” commended Maj Kent Wheeler, USMC, DDAG Commander. “In addition to handling routine MRE loads, they pulled and pre-staged the MREs for FEMA so they could



DDAG's R.B. Evans, Chad Mullis (above) and Willie Williams (below) were instrumental in quickly loading 27,360 cases of MREs in support of a FEMA operation to pre-position emergency relief supplies in New England.



be loaded as quickly as possible when the trucks arrived.”

Although DDAG was prepared to provide the full range of distribution support to FEMA including the scheduling of transportation, the MREs were loaded on carriers arranged by FEMA.

The trucks arrived as soon as possible, and 21 of the 22 trucks FEMA sent arrived over a 36-hour period. DDAG was able to load each truck with 26 pallets of MREs in about 20 minutes.

“The success of this mission was due primarily to the planning and initiative of DDAG employees Willie Williams, Chad Mullis and R.B. Evans,” said Maj Wheeler. “Our employees proved their commitment to providing top notch service no matter who the customer is.”

DDC exceeds DOD inventory accuracy goals

Training program results in increased care of customers' items

By Jessica Walter, DDC Command Affairs

The Defense Distribution Center (DDC) exceeded the Department of Defense (DOD) inventory accuracy goals in all major measurement areas for the first time since assuming the distribution mission in 1997.

“The results of the August 2006 performance sample inventory are the best DDC has ever achieved,” said Denise Kurtz, Chief of the DDC Logistics Operations Procedures Branch.

“Our commitment to inventory accuracy is critical to building our customers' confidence in DDC's ability to store and distribute their materiel,” Kurtz added.

Most notable was DDC's denial rate that reached a record low, indicating DDC is able to fill customers' requirements more than 99.6 percent of the time.

There are 6.9 million inventory locations throughout DDC's global distribution network. During the past fiscal year, DDC's 26 distribution centers processed 22.7 million transactions.

“A denial occurs when the actual stock on hand in a certain location does not match the records in DSS, DDC's warehousing and transportation system,” explained Kurtz.

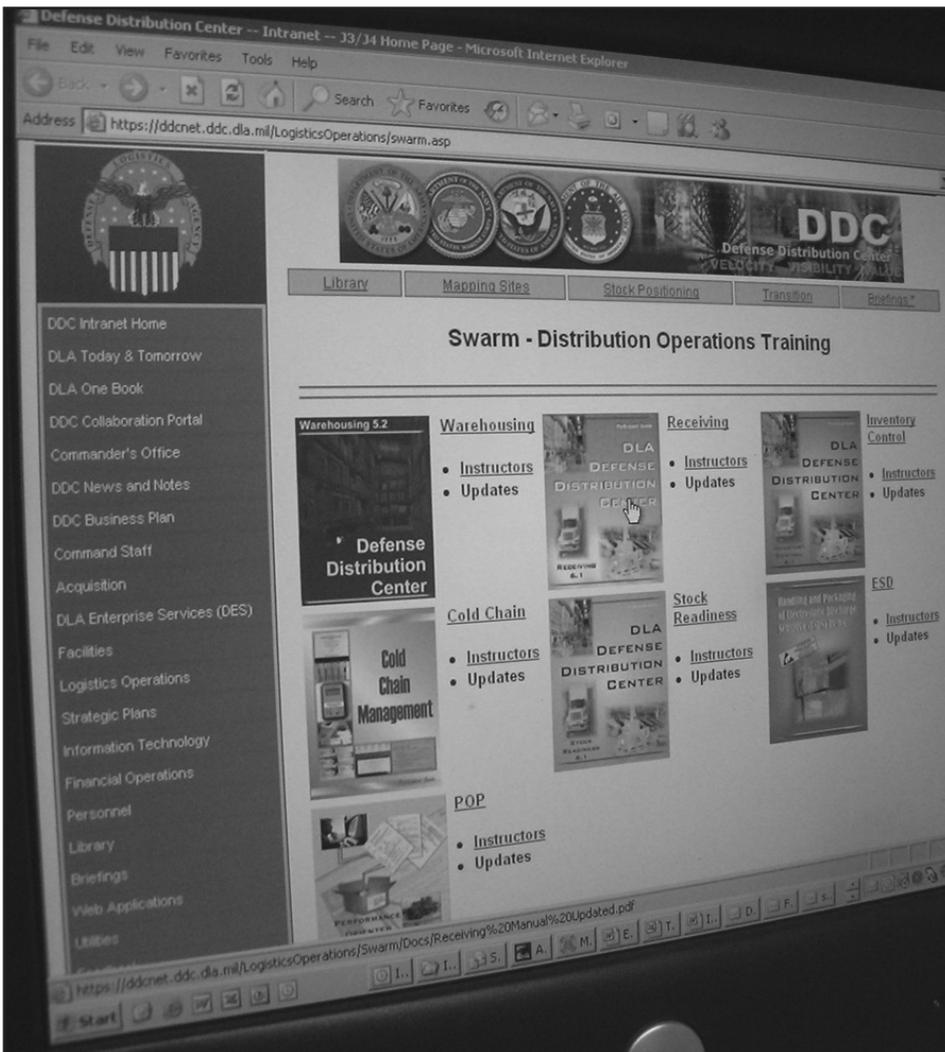
DDC's denial rate during the August

performance sample inventory was only .31 percent, well below the Defense Logistics Agency (DLA) goal denial rate of .5 percent and the DOD goal of 1 percent.

Kurtz attributes the success of DDC's inventory program primarily to a large-



Thanks to the innovative Swarm training program designed to improve inventory accuracy, DDC is able to fill customers' requirements more than 99.6 percent of the time.



The new Swarm page on the Logistics Operations section of the DDC intranet gives employees instant access to the Swarm training manuals, contact information for training instructors, and other helpful points of contact.

scale training program implemented in 2003 by the DDC Logistics Operations division.

“We called the training program ‘Swarm’ because it was an effort to collectively swarm around inventory accuracy issues and create solutions,” said Kurtz.

The Swarm program provides additional training to DDC employees on each of the areas that impacts the accountable inventory balance including receiving, stock readiness, warehousing and inventory control.

More than 4,000 DDC employees have received the Swarm training since its implementation, and additional tools for employees were made available via

the DDC intranet in October.

“The new Swarm page on the Logistics Operations section of the DDC intranet gives our employees instant access to the Swarm training manuals, and contact information for training instructors and other helpful points of contact.

Kurtz says there is also a process in place to provide the Swarm training to new employees and to provide refresher training to existing employees.

“The focus on inventory accuracy at all levels of the organization has been exceptional,” commended Kurtz. “This further demonstrates DDC’s commitment to providing a world-class distribution network.”

Inventory Integrity Team and Accountable Officers win DLA Team Performance Award

The employees listed below were awarded the DLA Team Performance Award in recognition of their commitment to supporting America’s Warfighters by ensuring the proper stewardship of customers’ assets and placing DLA as the DOD leader in inventory integrity.

- Ken Adams, DDC
- John Baughman, DDCN
- Connie Beach, DDRT
- Charita Branch, DDRV
- Bobby Bryant, DDJF
- Macy Cruz, DDGM
- Gregg Feie, DDC
- Robert Gomboc, DDC
- Vernon Grant, DDDE
- David Hickey, DDC
- Russell Hornkohl, DDMA
- Iris Imaye, DDPH
- Corrine Jacox, DDWG
- Mike James, DDAG
- Diane Kowalkowski, DDDK
- Denise Kurtz, DDC
- Chris Lubic, DDC
- Scott Lukens, DDC
- Neal Miller, DDOO
- Tony Miller, DDC
- Jerome Mitchell, DDNV
- Gloria Monares, DDJC
- Jeff Morgan, DDCO
- Jeff Mountz, DDC
- Janice Nolen, DDAA
- Linda Opheikens, DDHU
- Revonda Parker, DDBC
- Walter Rosati, DDTP
- Joe Rutkowski, DDC
- Janet Sebren, DDCT
- William Shortridge, DDC
- Jacqueline Smalls, DDC
- Melanie Sorgenfrei, DDPW
- Jimmy Thomas, DDSI
- Joel Thompson, DDC
- Robert Triplett, DDSP
- Naomi Wilcox, DDYJ
- Reid Wilson, DDC

DDC's involvement in VPP aims to create safer work environment

By Jessica Walter, DDC Command Affairs

As part of a continuing commitment to protect the health and safety of the Defense Distribution Center's (DDC) workforce, five distribution centers are now involved in the Voluntary Protection Program (VPP) Challenge Process.

Administered by the Occupational Safety and Health Administration (OSHA), organizations achieving recognition as a VPP site are acknowledged as having outstanding occupational safety and health management systems.

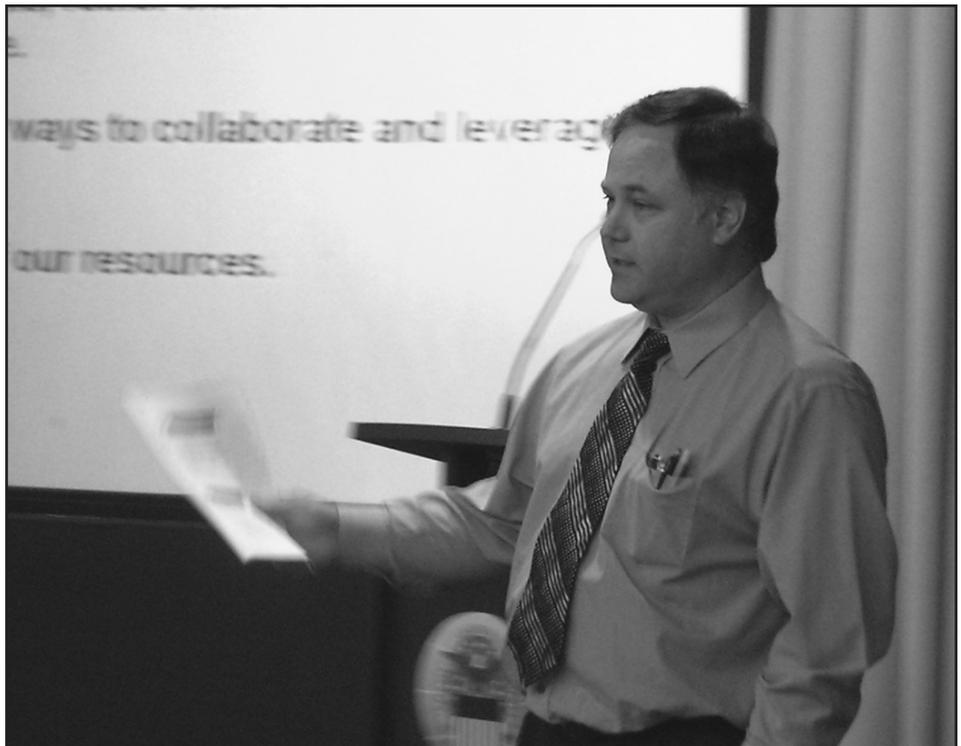
"The Challenge Process basically keeps a site on task toward achieving status as a VPP 'Star' site," explained DDC Safety Manager Dave Mack.

Companies and organizations involved in VPP since the program's inception in 1982 have seen dramatic reductions in workplace accidents that have resulted in improved productivity and a reduction in worker's compensation rates and other accident-related costs.

"VPP is a proven safety management system used at companies and organization all around the world to reduce accidents, increase employee morale and improve productivity," said Mack.

VPP is designed to protect the safety and health of employees through reinforcing management-level commitment and enhancing employee involvement, continual worksite analysis and self auditing, detailed hazard prevention and control, and quality safety and health training, said Mack.

According to Mack, workplace accidents cost DDC about \$20 million each year in direct compensation charges.



DDC Safety Manager Dave Mack spoke about DDC's involvement in the VPP at a recent DDC HQ Lunch & Learn session.

The benefits enjoyed by VPP involvement also assist DDC in reaching a 75 percent reduction in workplace accidents by the end of Fiscal Year 2008. The goal was set by Secretary of Defense Donald Rumsfeld in 2004 using the Fiscal Year 2002 rate for accidents resulting in lost time as a baseline.

According to Mack, the Department of Defense lost more than 4.6 million hours of productive work time as a result of accidents from 2001 to 2003. "This is equivalent to losing 2,660 full time employees – that's about the size of our entire workforce at our largest site, DDSP [Defense Distribution Depot Susquehanna, Pa.]."

Mack urges all employees to build safety awareness into each task. "Always be aware of your surroundings and report any hazards to your supervisor immediately," he said.

"This program is focused on preventing workplace accidents, and it requires a commitment from supervisors and employees alike," Mack added.

DDC sites currently involved in the VPP Challenge are Defense Distribution Depots Susquehanna, Pa. (DDSP); San Joaquin, Calif. (DDJC); Norfolk, Va. (DDNV); Oklahoma City, Okla. (DDOO); and Red River, Texas (DDRT).

According to Mack, the Challenge Process is a relatively new addition and formal participation is limited by OSHA. However, the methods and practices of the process will be shared across the organization as part of DDC's Environmental, Safety and Occupational Health Management System, or ESOHMS, a consistent management approach to the Environmental and Safety programs implemented this year at all DDC sites.

This standardized approach ensures all DDC sites can perform the same level of performance as those actively participating in the VPP Challenge Process.

DDC's goal is to eventually involve all 26 of DDC's distribution sites around the world in VPP.

DDC priority: Protecting employees and the environment

By Jessica Walter, DDC Command Affairs

“Make it a state of mind,” insisted Defense Distribution Center (DDC) Chief of Staff COL Perry Knight, USA, during his opening remarks at the Environmental, Safety and Occupational Health (ESOH) workshop Oct. 17.

“As we work to support the Warfighter, we must ensure that we have a system in place that protects our workforce and our environment, and that we integrate that system into our business and operations,” said DDC ESOH Manager Michael Dobbs.

During the four-day workshop, representatives from DDC’s 26 distribution centers around the world participated in discussions aimed at continuing the implementation of DDC’s Environmental, Safety and Occupational Health Management System (ESOHMS).

The ESOHMS is an overarching management system that includes procedures for identifying DDC’s environmental, safety and occupational health goals and creating a plan of action to reach those goals across DDC’s global distribution network.

“DDC is committed to a world-class ESOH program, and it begins right here with you,” COL Knight told the group.

DDC Commander BG Lynn Collyar, USA, along with the Commander of each DDC component site, affirmed the organization’s commitment to protecting DDC’s employees and the environment by signing the DDC ESOHMS policy Aug. 24.

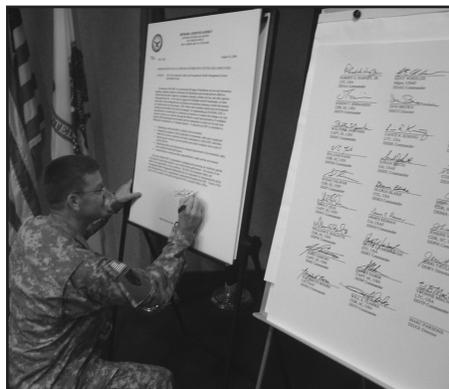
“Workplace injuries and environmental incidents are preventable if the risks are managed properly,” said BG Collyar.

According to Dobbs, conducting DDC’s business in a manner that reduces risks to the workforce and aims to reduce pollution improves DDC’s overall mission performance. “By

improving our performance, we improve the readiness of America’s Warfighters,” Dobbs added.



DDC Chief of Staff COL Perry Knight, USA, urges the audience to make protecting the environment and reducing workplace mishaps a “state of mind” at the DDC Environmental, Safety and Occupational Health (ESOH) workshop Oct.



DDC Commander BG Lynn Collyar, USA, endorses the DDC ESOHMS policy.

Redesign of DDC’s First Responder HAZMAT training reduces cost

By Jessica Walter, DDC Command Affairs

By replacing on-site training with DVDs, the Defense Distribution Center (DDC) has reduced the cost of providing First Responder Hazardous Material Awareness training to employees by more than \$100,000 a year.

According to DDC Safety Specialist Jim Wood, DDC will save more than money, but man hours as well. “The

DVD takes only 15 minutes to view compared to the two-and-a-half hours previously required.”

The switch was a result of collaboration between the DLA Enterprise Support – DDC Environmental Safety and Occupational Health Office, DDC Logistics Operations, and the DLA Training Center.

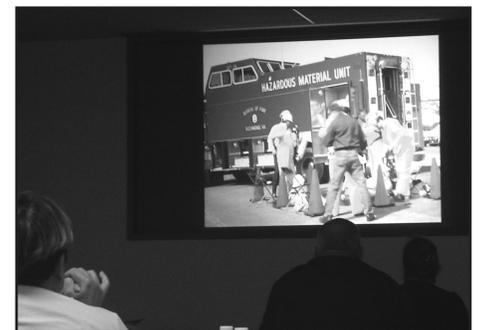
The new training DVD was unveiled in October during the DDC Environmental, Safety and Occupational Health (ESOH) workshop where attendees had favorable reviews.

“The content is good, concise,” said John Huber, Occupational Safety, Health and Security Manager at Defense Distribution Depot Tobyhanna, Pa. (DDTP).

“It requires less time out of the work area, and allows employees to spend more time on productivity,” said Margie Hodge who is responsible for the security, safety, environmental and radiation protection programs at Defense Distribution Depot Warner Robins, Ga. (DDWG).

Thirty First Responder training DVDs were purchased earlier this year and will be distributed to DDC’s 26 distribution centers worldwide. According to Wood, about 4,200 employees require the training each year – that’s just over half of DDC’s entire workforce.

First Responder training is required by the Occupational Safety and Health Administration to prepare employees for taking the actions necessary in case they should find leaking or uncontrolled materials that might be hazardous.



The new 15-minute First Responder Hazardous Material Awareness training DVD saves DDC more than \$100,000 a year.

DDC graduates six Radiation Protection Officers

By Dave Collins, DLA Enterprise Support - DDC

Representatives from Defense Distribution Depots Warner Robins, Ga. (DDWG); Tobyhanna, Pa. (DDTP); and Barstow, Calif. (DDBC) received training to become Radiation Protection Officers (RPOs) in September.

Many of the commodities used by the military services contain components that include assorted radioactive materials. Whether these radiological components are used as illumination sources, to create an ionized field, or as check sources to ensure detection equipment is operating correctly, they must be controlled while in storage.

The U.S. Nuclear Regulatory Commission (NRC) has jurisdiction over many of these sources. In preparing to apply for the NRC license, an organization must develop a Radiation Program Management Plan that is submitted to the NRC as part of an application. One major program element that the NRC bases its licensing decision on is whether a training program is developed to ensure that radioactive materials are used in such a manner that the occupational workforce, members of the general public, and the environment



James Hall and Dennis Harmon of DDWG receive hands-on experience with a variety of radiation detection equipment during the Radiation Protection Officer Qualification Course.



Recent attendees of the September Radiation Protection Officer Qualification Course (left to right): Dennis Harmon, DDWG; William Atkinson, DDBC; Dawn Barton, DDTP; James Hall, DDWG; Elizabeth Matteson, DDBC; and John Huber, DDTP.

are exposed to radiation levels that are maintained as low as reasonably achievable.

The Defense Distribution Center (DDC) currently has 17 distribution centers authorized to receive, store and transfer licensable quantities of radioactive material. For each of these sites to be authorized, they must have designated a trained and qualified RPO and one alternate. Additionally, other distribution centers maintain an individual qualified as RPO to address radiation concerns on a contingency basis.

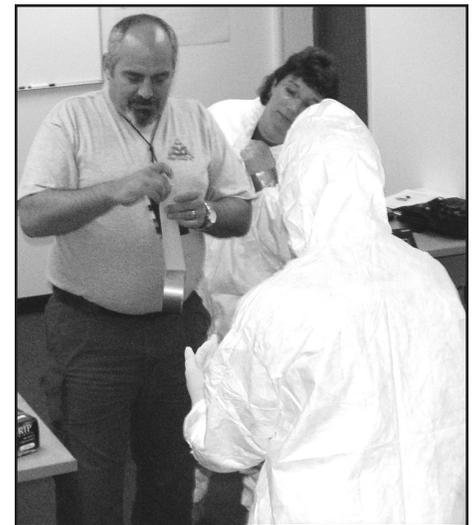
The latest group of individuals who successfully completed the course of instruction graduated Sept. 29. The two-week qualification course covers topics ranging from basic atomic structure, radioactive decay, radiation detection instrumentation, radiation program management, emergency exercises, and others. Each student is required to pass three written examinations and participate in a number of practical exercises designed to prepare them to manage a radiation protection program at each of their sites.

In most cases, personnel designated to manage the radiation protection program at the distribution centers are also completing the duties of other

safety and environmental programs within their facility.

The most recent attendees were John Huber and Dawn Barton from DDTP; Elizabeth Matteson and William Atkinson from DDBC; and James Hall and Dennis Harmon from DDWG.

The Basic Radiation Protection Officers Qualification Course is offered based on the need DDC-wide to ensure that each site has its full complement of trained RPO staff.



As part of the Radiation Protection Officer Qualification Course, students responded to a simulated incident involving a package containing radioactive material.

Biodiesel now available at DDSP

By Sherre Mitten-Bell, DDSP Public Affairs

Defense Distribution Depot Susquehanna, Pa. (DDSP), became the first Defense Logistics Agency (DLA) host activity to start using biodiesel as an alternative to diesel fuel Nov. 1, 2006.

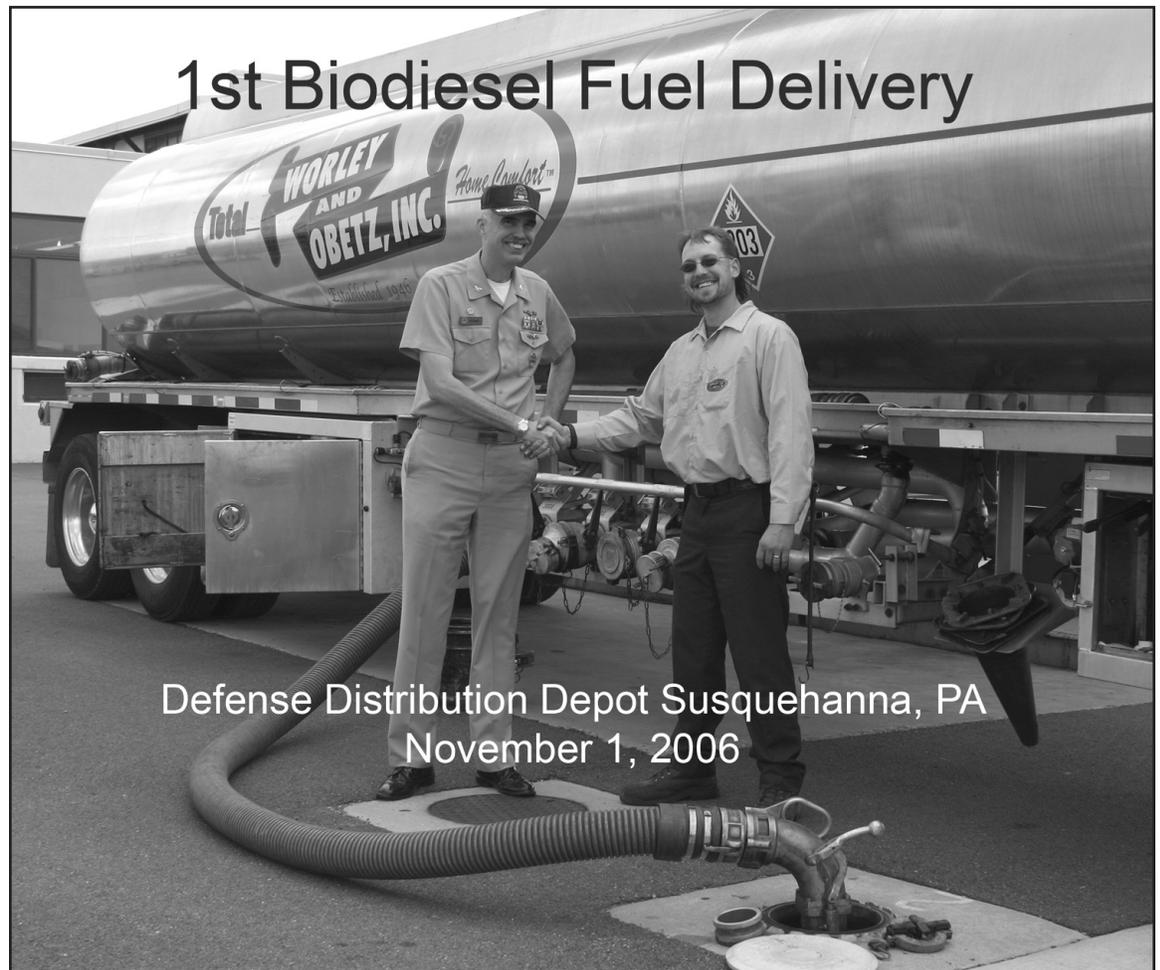
DDSP will use biodiesel as an alternative fuel for Material Handling Equipment (MHE) and vehicles that currently use diesel fuel on a regular basis. Equipment using this fuel includes garbage trucks, snow plows, diesel forklifts, front end loaders, and tractor trailers used to jockey materiel between DDSP's 58 buildings within its two sites at New Cumberland and Mechanicsburg Naval Support Activity. DDSP uses an average of 7,000 gallons of diesel each month.

Biodiesel is a clean-burning alternative fuel produced from domestic, renewable resources. The biodiesel used at DDSP is a mixture of 20 percent vegetable oil blend stock and 80 percent minimum low sulfur diesel fuel oil. In the Eastern U.S., biodiesel is blended with soy oil. It is a renewable energy source that burns cleaner, gives off fewer emissions, and reduces petroleum consumption. However, biodiesel components breakdown quicker than sulfur diesel, which means it cannot be used in equipment that is not used on a regular basis.

It took nearly a year to prepare for the first tank load of biodiesel to be delivered to the installation. A contract through the Defense Energy Supply Center (DESC) was arranged, extra filters were installed at the biodiesel fuel pumps and an above ground fuel tank was added for extra fuel storage capacity.

DESC procures biodiesel for military and federal civilian agencies to satisfy Environmental Protection Act requirements. Each agency operating 20 or more motor vehicles within the U.S. must reduce its entire vehicle fleet's annual petroleum consumption. One approach is to use biodiesel and alternative fuel vehicles, the other is the acquisition of higher fuel economy vehicles.

"In accordance with Executive Order 13149, the federal government is to take a leadership role in the reduction of vehicular petroleum consumption. Kudos to DDSP in taking a proactive approach in reducing our dependency on petroleum consumption," said Michael Dobbs, Chief of the Defense Distribution Center's Environment, Safety & Occupational Health Office.



DDSP Commander CAPT Jim Naber, SC, USN (left), greets the driver of the first truck to deliver biodiesel to the New Cumberland installation

DDCO continues BRAC 2005 implementation

By Lori Spiegel, DDC Command Affairs

The Base Realignment and Closure (BRAC) Act of 2005 requires the closure of one of the oldest distribution centers in the U.S., Defense Distribution Depot Columbus, Ohio (DDCO) in September 2008.

DDCO's BRAC 2005 Disestablishment Plan includes attrition, disposal, and/or redistribution of stock. The redistributed materiel is being sent to a variety of distribution centers, but a majority of materiel will be sent to Defense Distribution Depot Susquehanna, Pa. (DDSP) and, Army War Reserve to Defense Distribution Depot Richmond, Va. (DDRV).

DDCO recently closed the door on an era that saw their shoe last inventory reach more than 2 million pairs. The balance of the remaining inventory, only 22,000 pairs, was sent to the Travis Association for the Blind in Austin, Texas. In addition, DDCO realigned, redistributed, and/or disposed of station property, as well as turned over sections one and two of Building 17 to the Ohio Army National Guard for use as a transformation point as it begins its BRAC realignment of Ohio Guard units.

To keep employees informed, meetings are held to provide information regarding the BRAC 2005 disestablishment plan, in addition to other ongoing communication through e-mail, flyers, videos, and the Columbus Federal Voice newspaper.

Throughout the closure process, DDCO has not forgotten its customers. To support the customer, DDCO continues consistently to deliver customer requirements and expectations and meet A-76 Acceptable Performance Levels metrics and quality service.

As always, safety still remains a priority and DDCO continues to maintain a safe working environment through daily reinforcement and workload meetings, reviews of accidents, and corrective actions to be taken, when required.

DLA Announces DDJC BASOPs Competition Results

The Defense Logistics Agency (DLA) has confirmed the performance decision announced Sept. 1, 2006, that selected installation services support functions of Defense Distribution Depot San Joaquin, Calif. (DDJC), would be contracted out to NANA Services, LLP, headquartered near Seattle, Wash.

No contests were received during the 10-day window allowed under the Federal Acquisition Regulation in accordance with the Office of Management and Budget Circular A-76, "Performance of Commercial Activities." Per the Office of the Secretary of Defense, the decision becomes final the day following the closing of the contest period when no contests are received. For DDJC base operations (BASOPs), the decision became final Sept. 29, 2006.

DDJC is the western DLA Strategic Distribution Platform with facilities at Tracy and Sharpe, Calif. DDJC provides military repair parts, clothing and textiles, medical supplies and industrial and electronic components to military customers throughout the United States and other countries.

The performance decision

announcement culminated 18 months of public/private competition using the guidelines of OMB Circular A-76. The circular establishes federal policy for deciding whether to retain recurring, commercial-like activities within the government, or contract them out to a private sector source. The guidance tells how to compare performance and cost related information to arrive at the best overall value for the taxpayer.

DDJC is under the direct oversight of the Defense Distribution Center (DDC), headquartered in New Cumberland, Pa. DDC's mission is to provide a full range of distribution services and information enabling a seamless, tailored, worldwide Department of Defense distribution network that delivers effective, efficient and innovative support to combatant commands, military services, and other agencies during peace and war.

DLA provides supply support and technical and logistics services to the military services and to several civilian agencies. Headquartered at Fort Belvoir, Va., DLA is the one source for nearly every consumable item, whether for combat readiness, emergency preparedness or day-to-day operations.

Right Item

Right Time

Right Place

Right Price ♦ Evertime

Best Value Solutions for America's Warfighters



DDC HQ holds Town Hall, introduces new Commander

By Polly Charbonneau, DDC Command Affairs

The Defense Distribution Center (DDC) Headquarters staff gathered Oct. 12, 2006, for a Town Hall discussion and to meet the new DDC Commander, BG Lynn Collyar, USA, who assumed command Aug. 22, 2006.

"I believe work hard, play hard," BG Collyar told the standing-room-only crowd. "You have to have fun at what you're doing. Not every day will be fun, there are bad days. But overall you have to have fun."

The Defense Logistics Agency (DLA) also has a new Director, LTG Robert Dail, USA, who assumed command Aug. 23, 2006. BG Collyar said that he has worked for LTG Dail before and believes he will do great things at DLA.

BG Collyar said LTG Dail's intent for DLA is to get DLA closer to the customer, build trust, improve demand planning, and leverage the existing infrastructure.

BG Collyar said he and LTG Dail want DDC and DLA to think about the future and where we need to position ourselves for the Department of Defense, for Base Realignment and Closure, and for transformation.

BG Collyar reported that DDC's final workload for Fiscal Year 2006 was 22.7 million lines. This was lower than previous years but he expects workload to go back up for FY07.

In discussing metrics, BG Collyar said, "We are asking people to be efficient but I don't think we should be working on decreasing the time it takes to do our job but on best value. We must focus on best value."

Improving the climate culture at DDC is also important to BG Collyar. "We must continuously take care of our people and continuously improve everything we do. If we continue to improve and continue to take care of our people, everything will come together.



DDC Commander BG Lynn Collyar, USA, addresses the DDC headquarters workforce.

"Take suggestions from your people," BG Collyar encouraged. "No one is as smart as all of us combined. Continue improving what we do."

After his remarks, BG Collyar recognized several DDC employees for their recent accomplishments.

Capt Christopher Esoldo, USAF, was presented the Air Force commendation medal on behalf of the Commander of U.S. Central Command Air Forces.

BG Collyar then recognized Ron Kinnaird, Bob Lehman, and Lori Lucius for their efforts in the successful stand up of DDC's newest capability, the deployable distribution center, or DDXX. Mike Krause, Brian Rose and Darlene Ferrante were also instrumental in the stand up but could not attend the town hall.

Remedios Bowen was recognized for her extraordinary work while assigned at the Defense Distribution Depot Kuwait Southwest Asia, or DDKS, Theater Consolidation and Shipping Point.

BG Collyar then presented several length of service certificates. For 10 years of service, Wendy Evans

and Richard Nash from Logistics Operations and Charles Monroe from Financial Operations. For 20 years of service Gerald Cohoon from Internal Review, and David L. Harris and Keith Harvey from Logistics Operations. For 30 years of service, Cindy Lengel and David Olenick from Logistics Operations. For 35 years of service, Richard Taylor from Enterprise Support, Meril Winnick from Logistics Operations, and John Feiman from Information Operations.



DDC's Transportation Planners: Round the clock transportation service

The Defense Distribution Center (DDC) Transportation Planning Office provides the full range of transportation planning, information and technical support that delivers effective, efficient and innovative services to combatant commands, military, and other agencies during peace and war. They are responsible for all air and surface clearances, container bookings, and monitoring carrier performance.

In addition, they oversee operations of DDC's transportation optimization tool, the Distribution Planning and Management System (DPMS), which improves cargo movement through the Defense Transportation System.

The Transportation Planning Team briefed the DDC staff at a recent Lunch and Learn on their mission and responsibilities.

The Transportation Planning Team's work allows vendors to contact one central location and get answers to any Defense Logistics Agency (DLA) transportation question. They plan and coordinate the most cost efficient and effective mode of transportation for the movement of DLA assets, inside or outside the continental U.S. (CONUS or OCONUS).

The DDC team provides transportation support not only to DDC shipments, but to all DLA field activities like Defense Supply Centers Columbus, Philadelphia, and Richmond.

"The DDC Transportation Planners have improved the quality of transportation by standardizing business practices and reducing customer wait time," said their Chief, Richard Hawkins.

The office is staffed at least six days a week but is ready to provide round the

clock support if mission demanded. The team is required to provide transportation support within 24 to 72 hours after the request. DDC's Transportation Planners are at 100 percent for all their metrics, Hawkins said.

"The team is cross-trained," Hawkins said, "with multifunctional capabilities providing flexibility for customer satisfaction and supporting surge operations."

Another vital mission that the office supports is DPMS, the Distribution Planning and Management System.

DPMS is a modern distribution planning and management system that enables DDC to better manage the movement of products from vendors and distribution centers to customers resulting in greater coordination, visibility and stock positioning.

DDC's Transportation Planners use DPMS and help vendors use DPMS to print military shipping labels. Printed with current addresses, the shipping labels also help reduce frustrated freight.

"The DDC team also performs as a sub-contractor to another DLA

DDC Lunch & Learn tests employees' DDC knowledge



Who was DDC's first Commander? Deputy Commander? Name the Defense Distribution Center's (DDC) Strategic Distribution Platforms (SDPs) – present and future. Those were some of the questions at October's Lunch & Learn session hosted by the DDC Command Affairs Office.

In conjunction with DDC's 9th Anniversary, and the Defense Logistics Agency's 45th Anniversary, Command Affairs Officer Jackie Noble provided the DDC command brief to the attendees. The briefing highlighted the DLA Enterprise, DDC's history, its distribution network – past and present, current goals and initiatives, and, of course, DDC trivia!

DDC prizes were awarded to the lucky winners of each trivia question and a bonus prize was presented to the employee with the longest service in DLA.

activity, the Defense Reutilization and Marketing System Most Efficient Organization (DRMS MEO), acting as its Transportation Office with the responsibility for the movement of DRMS property from generating sites and cross-dock sites directly to a hub/open site,” said Sherri Troup, DDC Traffic Management Specialist.

The team also began supporting the Federal Emergency Management Agency (FEMA) in 2006. FEMA has an agreement with the DDC for rapid movement of material from preposition storage sites to the FEMA Logistics Center, Troup said.

This year alone, the DDC Transportation Team has moved more than 5.3 million MREs, or Meals Ready to Eat, from distribution centers and vendor warehouses to people that needed them. They also supported during Hurricane Ernesto by moving 4 million MREs from distribution center and vendor warehouses to people in need.



DDC's Transportation Planning Office provides the full range of transportation planning, information and technical support that delivers effective, efficient and innovative services to combatant commands, military, and other agencies during peace and war. They are responsible for all air and surface clearances, container bookings, and monitoring carrier performance.

New Contractor GENCO performing mission work at DDDC

By Stacy Umstead, DDC Command Affairs

In March 2006, GENCO, a supply chain solution company headquartered in Pittsburgh, Pa., became a Logistic partner to Defense Distribution Depot San Diego, Calif. (DDDC).

For 100 years, GENCO was known as a commercial industry leader in supply chain management that provided logistics solutions and technology to nationally recognized retailers and manufacturers including Sears, Kmart, Target, Best Buy, Master Lock, Unilever, Levi Strauss

and Hershey. In 2002, GENCO made a strategic decision to broaden its business scope and offered logistical solutions to meet the needs of government agencies.

“GENCO is very honored to be able to provide depot management for the Defense Distribution Center. We look forward to working with DDC and the United States Navy to improve operating processes and efficiency in support of our nation’s greatest asset...the men and women of our armed forces,” said GENCO Chairman Herb Shear.

DDDC located on Naval Station San Diego, is one of the most mechanized centers in DLA. DDDC performs standard distribution operations to include Emergency Supply Operations Center, receipt, store, ship, and issue, with related functions to include trans-shipment, preservation, packaging, packing, and marking, care of supplies in storage, and reclassification.

As a part of this mission, DDDC provides tailored distribution services through the Material Processing Center, which serves as a centralized receipt activity for afloat customers in the San Diego area.

Items processed at the distribution center include depot-level repairables, electronics, hazardous material, ship and aviation repair parts, and small boats/amphibious craft. DDDC predominately handles Navy owned /managed material.

Among DDDC’s primary customers are the homeported ships in San Diego and the major shore commands representing all services, NADEP, Southwest Regional Maintenance Center and other smaller activities in the Southwestern United States.

A large portion of DDDC’s business is receiving, storing, and issuing depot-level repairables for one of the Navy’s largest repair facility, Naval Aviation Depot North Island.

Rolling Thunder knocks down Pin Assassins

By Jessica Walter, DDC Command Affairs

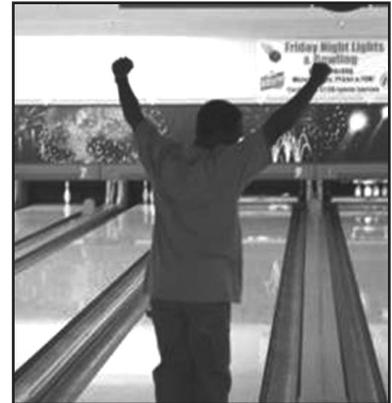
Six teams competed for bragging rights at the Defense Distribution Depot Puget Sound, Wash. (DDPW), Employee Appreciation Day bowling event held Aug. 15.

“The competition was fierce,” said CDR Bill Bailey, SC, USN, DDPW Commanding Officer. “I would expect nothing less from a group this dedicated.”

After a lunch sponsored by DDPW managers, employees competed for prizes and bragging rights at the event held at Naval Base Kitsap Bowling Facility.

In the final round bowling, CDR Bailey’s team, the Pin Assassins, took on DDPW Deputy Commander Susan Earle’s Rolling Thunder. Site Manager Don Gonja added to the Pin Assassin’s lead with five strikes in a row, but his team was finally overtaken by the roar of the Rolling Thunder.

Members of the Rolling Thunder winning team: DDPW Deputy Commander Susan Earle, CGA Team Lead Rory Pitts, Quality Assurance Evaluator Robert “Buck” Dowell, and Safety/Security Officer Steve Thomas.



James Greene (above) and James Burnes (below) compete in the DDPW Employee Appreciation Day bowling event.



DAPS: beyond the print shop

The Document Automation and Production Service, or DAPS, provided Defense Distribution Center (DDC) staff with an overview of the myriad of services available from DAPS and DAPS online Aug. 8, 2006.

DAPS is the document solutions provider for the Department of Defense (DOD), and the discussion led by Ed Ezekian and Pat Boyd, both of the DAPS Philadelphia region, demonstrated the organization’s problem-solving abilities.

DAPS is the single manager for all DOD printing and high-speed, high-volume duplicating. Their services include Electronic Document Management imaging and conversion of documents to electronic media, digital warehousing, and distribution of digital and hardcopy information.



Pat Boyd leads a discussion of the services available from DAPS online.

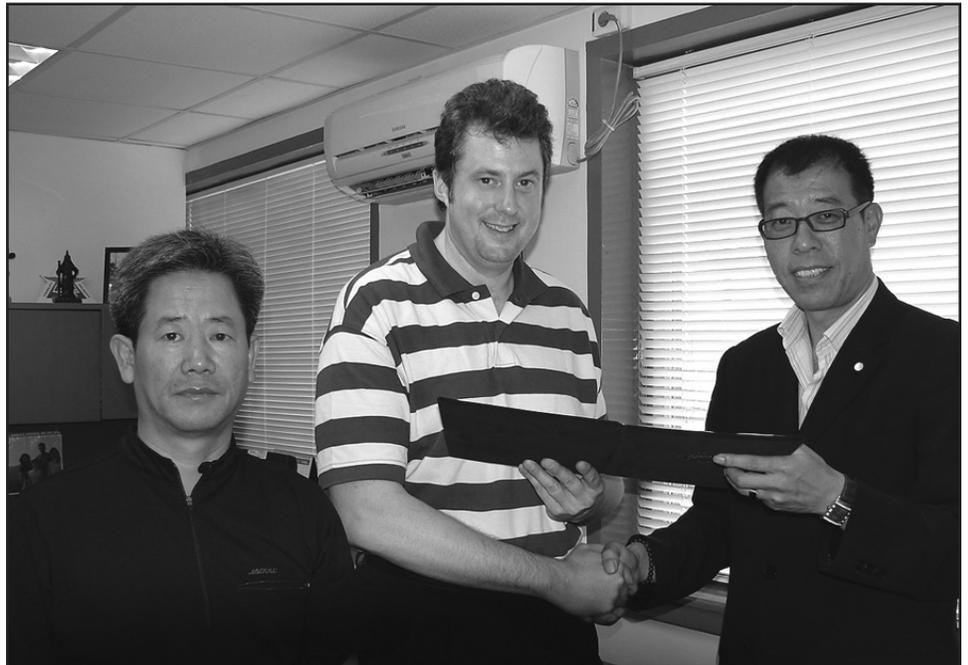
DDDK and the Korean Employees' Union work together

Recently, Korean Employees Union (KEU) Waegwan Chapter President Kim Song-Yong presented Defense Distribution Depot Korea (DDDK) Deputy Commander Pete Halseth with a letter of appreciation for his efforts in advising the Union Chapter on establishing a substance abuse program for their 1,400 member employees.

DDDK's 50-person workforce is diverse, made up of American military, U.S. Civil Servants, and Korean Nationals. The Korean Nationals belong to the KEU and developing a productive relationship with the union will benefit DDDK, and most importantly, DDDK's customers.

Historically, the KEU Waegwan Chapter did not have a program in place to address substance abusers, and this had caused concern with some American military commands in Korea.

Halseth began discussions of substance abuse programs with the KEU Waegwan Chapter when a DDDK Korean National employee had a substance abuse problem. Halseth encouraged the union to establish a substance abuse program, knowing its importance to employees and the



DDDK Deputy Commander Pete Halseth (center) is recognized by the Korean Employees Union.

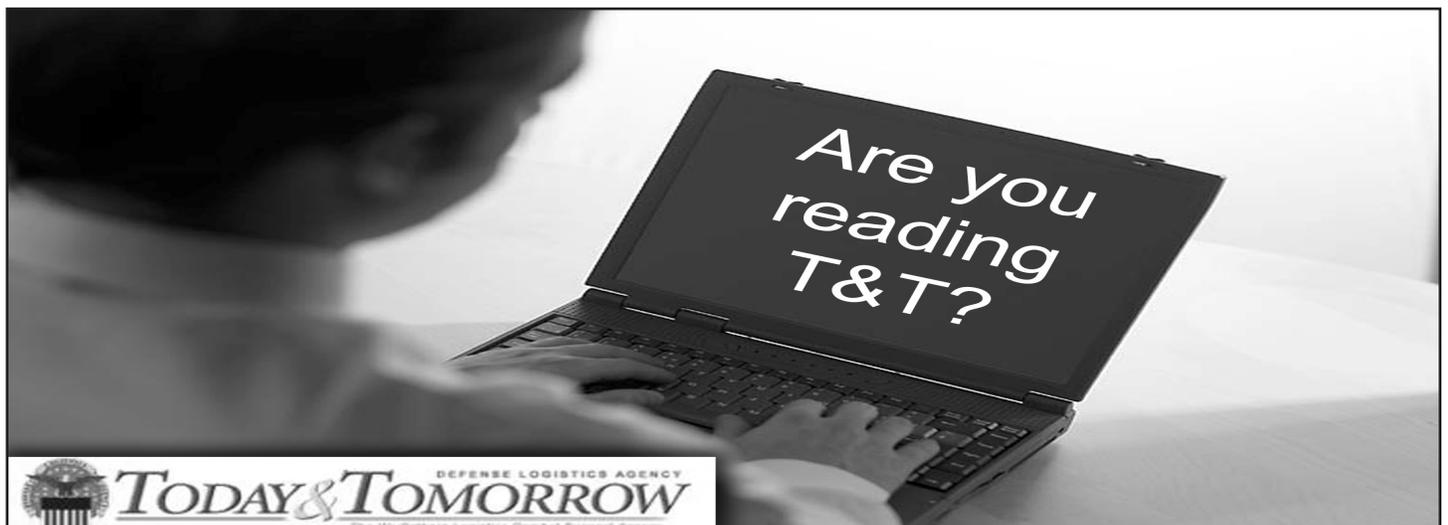
American military commands many of them support. "You need to understand each other to begin to work toward a mutual agreement," said Halseth.

KEU has now established a program for members that includes opportunities for counseling, training, rehabilitation and monitoring. In the past, American military commands in Korea would try to remove local national employees from service rather than attempt rehabilitation.

"DDDK worked constructively with the KEU to effectively resolve

concerns," Halseth said. "Our Korean National workforce is excellent and we are glad to have a productive relationship with their union."

Kim Song-Yong, KEU Waegwan Chapter President, expressed deep appreciation for Halseth's advice. He emphasized appreciation for the establishment of mutual confidence and respect between KEU, the Defense Distribution Center, and DDDK management, setting a precedent that is highly regarded by all KEU Waegwan Chapter members.



CDR Susan Talwar assumes command of DDJF

By Polly Charbonneau, DDC Command Affairs

A soft breeze blew off the St John's River as CAPT (Sel) James W. Smart, SC, USN, relinquished command of Defense Distribution Depot Jacksonville, Fla. (DDJF), to CDR Susan Talwar, SC, USN, July 21, 2006, in a ceremony officiated by former Defense Distribution Center (DDC) Commander BG Michael J. Lally, USA.

"During his tenure, Jim established the model for contractor operated distribution centers through the creation of a government-contractor team that consistently provided outstanding support to the FISC, the Naval Aviation Depot, Naval Air Station Jax, Naval Station Mayport, and world-wide customers," said BG Lally.

"DDJF consistently meets all the performance goals established by DLA and DDC. In fact, DDJF has not missed any performance or safety goal during Jim's tenure – that is an outstanding record and a testament to Jim's leadership and the hard work of every dedicated employee at DDJF," BG Lally said.

"During Hurricane Katrina relief efforts, Jim and the entire DDJF team provided flawless support on a short-notice receipt, sort, and delivery of all pharmaceuticals and medical supplies to outfit USNS Comfort. DDJF processed, shipped and loaded more than 800 different items onto the Comfort," BG Lally said.

"Jim knows his Navy customer and he expanded the Material Processing Center support to better Commander Task Force 43 ships thereby greatly improving material support in the CTF43 AOR," BG Lally said.

"Jim, you and your team have been faced with a demanding, dynamic and fluid environment and you have managed to remain customer focused. Well done, Team DDJF," BG Lally said.

"It has been a remarkable two years here," CAPT (Sel) Smart said. "We have filled over half a million requisitions for material in

of over 600 Sailors who were sent to relieve U.S. Army forces of their security mission in Guantanamo Bay, Cuba," CAPT (Sel) Smart said.

"On New Year's Day 2005, we emergency shipped over 40 pallets of water purification and insect control equipment to save lives in support of the tsunami relief efforts in Southeast Asia," CAPT (Sel) Smart said.

"Lastly, but certainly not least, I need to mention our successful transformation from a government operated distribution center to a contractor-operated distribution center," CAPT (Sel) Smart said. "Significant in that when I arrived here two years ago a small crew of dedicated, hard-working government civilians were trying to address the many challenges the first contractor left behind while simultaneously preparing for a new contractor and new workforce. I am extremely proud of how this group rose to the challenge and developed a culture with EG&G of mutual benefit and teamwork that has led to the very successful operation that we have today that provides service to our customers at a savings to the taxpayers.

"All of these significant accomplishments do not happen without fantastic people working with exceptional support and teamwork from our host, customers, and logistics partners," CAPT (Sel) Smart said. "I have to mention a core group of key personnel who

have supported me: Bobby Bryant, Brian Dacy, Joe DeCristafaro, Patty Freeman, Dave Friedman, AJ Hall, Dave Lamont, Charlene Padgett, Maddie Thomas, Bob Vickers, and Yolette Williams.

"Mike Cole, our EG&G site manager,



CDR Susan Talwar, SC, USN, Commander, DDJF.

support of the repair, training, or direct efforts in the War on Terrorism. On a near daily basis we are shipping much needed material to our forces in Iraq and Afghanistan.

"We provided the facilities and assistance necessary for the preparation and outfitting



CAPT (Sel) Smart passes the DDC flag to BG Lally, symbolically relinquishing command of DDJF.

when you took over last November you came at the right time, with the right skills, customer service focus, and leadership and took the performance of your workforce to new levels. My hat is off to all you have accomplished and I would be proud to work with you again in the future,” CAPT (Sel) Smart said.

“And of course Mr. Lenny “the law” Wallace, my deputy without whom none of our achievements would be possible, I cannot put in to words my appreciation for your patience, counsel, and seemingly never-ending explanations of the intricacies of our DSS system. I can say with absolute conviction that when it comes to the 26 deputy commanders in DDC there is none better than Lenny Wallace.

“For our new commander, Sue, you are about to begin the best tour you will ever have in the Navy. Command for a Supply Corps commander is a special opportunity. You are taking over a superb organization with an extremely talented group of professionals with whom you can accomplish many great things in support of our armed forces. Your time in command will fly by quickly – in fact mine went about a year quicker than I thought it would – but enjoy every minute of it and I wish you the

very best of luck.”

CAPT (Sel) Smart’s next assignment is as Deputy for Commander, Logistics Forces, Naval Forces Central Command, Bahrain.

“Jim, you have certainly set the bar high,” CDR Talwar said. I could best

describe DDJF with three big E’s: Energy, Excitement, and Enthusiasm. Your workforce shows limitless energy to face challenges, unbounded excitement about helping customers, and enthusiasm for making operations more efficient and accurate, and constantly striving to make themselves better.”

CDR Talwar holds a bachelor’s degrees in Mathematics and Physical Education from Rice University and a master’s degree in Business Administration from Old Dominion University in Virginia. She is a qualified Surface Warfare Supply Corps Officer, a designated Joint Specialty Officer and a member of the Department of Defense Acquisition Professional Community (Business and Financial Management).

CDR Talwar’s previous assignment was at Naval Supply Systems Command, Mechanicsburg, Pa., as Supply Chain Manager for Platform/Fleet Support.

BG Lally challenged CDR Talwar and the DDJF Team to strive to improve the efficiency, effectiveness and innovativeness of distribution capabilities; meet customer requirements; and stay focused on support to the Jacksonville military community and the Warfighter.



CDR Talwar accepts the DDC flag from BG Lally and accepts responsibility for DDJF.

CDR Semmler assumes command of DDSI

Benvenuto CDR Mark Semmler, ciao and buona fortuna CAPT John Camuso

By Stacy L. Umstead, DDC Command Affairs Office

CDR Mark E. Semmler, SC, USN, assumed command of the Defense Distribution Depot Sigonella, Italy (DDSI), in an official ceremony held September 1 and officiated by Defense Distribution Center Deputy Commander, Phyllis C. Campbell, SES.

Relinquishing command of DDSI was CAPT John Camuso, SC, USN.

In her opening remarks, Campbell reflected on DDSI's successes during CAPT Camuso's tour as DDSI Commander, "John's renowned team-building skills have established DDSI as an innovative distribution center that regularly receives rave reviews for superb support from key stakeholders including both the combatant commander and Navy leadership."

During his tenure, the DDSI team re-engineered joint distribution support processes culminating in the highly successful implementation of the Southern Europe Regional Distribution Center (SERDC) to improve logistics support to Fifth and Sixth Fleet Navy/Marine Corps Warfighters. Under U.S. European Command policy guidance, and in partnership with the Naval Air Station Sigonella (NASSIG) Air Terminal, this initiative has achieved over \$1 million annual cost avoidance, improved cargo velocity, enhanced asset visibility, and resulted in more time-definite delivery of cargo to Warfighters in theater.

CAPT Camuso referenced his DDSI team's successes over the past two years to that of the most recent World Cup Soccer win by

the Italians. "Similar to the Italian National Soccer Team (also known as the "Azzurri"), our DDSI team has achieved great things and has worked together superbly to achieve common goals. We have successfully provided cost effective, timely distribution



CDR Mark Semmler, SC, USN.

support to our Warfighters in theater. Additionally, like the 'Azzurri,' our DDSI team has worked long, arduous hours to ensure mission success."

CAPT Camuso's next assignment will be as Commanding Officer Fleet Industrial Supply Center (FISC) Sigonella, Italy.

CDR Semmler comes to DDSI after

having served as Program Manager for Logistic Support Centers and Material Processing Centers, Fleet Industrial Support Center San Diego, Calif.

CDR Semmler's shore assignments have developed his expertise as a supply chain management and water front support expert. His tours include: the Fitting Out and Supply Support Assistance Center, Norfolk, Va., where he served as an Outfitting Coordinator and Logistics Intern; as well as the Defense Supply Center Columbus where he served as Carrier and ALRE Weapon System Support Manager, then as the Carrier and ALRE Branch Chief.

CDR Semmler is warfare qualified in aviation and surface logistical support. His at-sea assignments include USS Guam (LPH-9) where he was the Stores Division Officer, Sales Division Officer, and Food Service Division Officer, the destroyer USS Ingersoll (DD-990) where he served as the Supply Officer, and aircraft carrier USS John C. Stennis (CVN-74) as the Assistant Supply Officer.

CDR Semmler has participated in a number of operations including Operations Eastern Exit, Southern Watch, Desert Shield, Desert Storm, Noble Eagle, Enduring Freedom, and most recently on the ground in Iraqi Freedom.

CDR Semmler graduated from the University of Idaho with a bachelor's degree in Psychology and was commissioned in August 1987 after completing the Naval Reserve Officer Training Corps program. He earned a Master of Management degree from Troy State University in 1994 and a Master of

What is the secret to great teamwork?

As part of DDC's continuing focus on improving climate and culture across the organization, the staff of the DDC Review asked employees for the secrets to great teamwork. Here is what our employees had to say.

If you would like to submit a response to our question, visit the DDC Review page on the DDC website at www.ddc.dla.mil/library/review/feedback.aspx. Responses will be posted to DLA Today & Tomorrow and will be published in the DDC Review. Anonymous responses are ok.

In my opinion, the secret to great teamwork is to have dedicated people.

*Chad Mullis, DDAG
Supply Technician*

Commitment to the overall goal, acceptance of the experience of others, respect for differences, and humility and regard for the weaknesses and shortcomings of all.

*Tina Tucker, DDDE
Security Specialist*

A great team should be made up of flexible, multi-talented, cross-trained individuals who have clearly defined roles and responsibilities, are productive and cooperative, and have a sense of purpose with a common goal to achieve. I always think back to a "teaming" photo I had hanging on my wall of a row team slicing across the water. As a supervisor, I would use this photo to convey teaming efforts. My favorite saying is "having everyone pulling on the oars with the same intensity."

*Bobby Bryant, DDJF
Accountable Officer*

Business Administration degree from The Ohio State University in 1999.

His personal awards include Defense Meritorious Service Medal, four Navy Commendation Medals, two Defense Joint Achievement Medals, and the Navy Achievement Medal.

DDSI is strategically located in the heart of the Mediterranean Sea. With capability to provide the full complement of physical distribution services and ideally located on the historically-rich island of Sicily, DDSI stands ready to support all four service components and other federal agencies located south of the Italian Alps.

Officially activated April 1, 2004, DDSI was established to provide forward stock positioning support and enhanced physical distribution services in conjunction with an expanding regional customer base. Collocated on Naval Air Station, Sigonella, Italy, DDSI's primary customers currently include the Aviation Support Division, Aviation Intermediate Maintenance Division, and Navy ships and squadrons operating in the Mediterranean region. Specialized handling and support services include managing the Navy's hazardous materials, depot-level repair part storage and distribution, and a complete range of material packing and shipping services. DDSI also provides expedited requisitioning and centralized receiving support to the military community throughout the Mediterranean.



Parsons first Deputy Commander of Deployable Distribution Center

By Stacy L. Umstead, DDC Command Affairs

Richard "Marc" Parsons was named the first Deputy Commander for the Defense Distribution Center's (DDC) Deployable Distribution Center, the deployable and scalable distribution operation that can receive, store, issue, transship, and maintain in-transit visibility for items such as food, water and construction material needed for relief efforts in support of disasters occurring inside the continental United States.

Parsons, who assumed the position in late August, is certainly up for the task. "As a retired Marine, I am very accustomed to preparing organizations for deployments to austere locations. I also understand the leadership challenges of operating in remote areas with limited resources, much like we might face with the Deployable Distribution Center."

Parsons met the Deployable Distribution Center 75-member team at the recent exercise carried out in Corpus Christi, Texas. "I am really impressed with the Deployable Distribution Center team members' willingness to make personal sacrifices so that they can assist others. That willingness is what will make the Deployable Distribution Center a success when called upon."

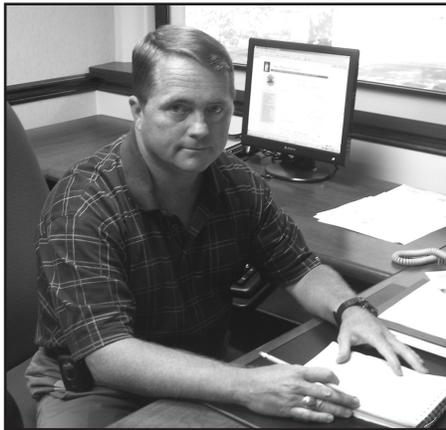
The Deployable Distribution Center can be deployed in response to requests from federal or state agencies, which have been approved by the United States Northern Command (NORTHCOM) and the Department of Defense.

Deployable Distribution Center was established June 1, 2006, and according to Parsons, the need to be even closer to the customer in the future is critical and expects the Deployable Distribution Center concept to be expanded. "As

the Marine Corps and the Army become more expeditionary, I see Deployable Distribution Center as a perfect solution for scenarios that require forces that are responsive, scalable, and have a minimal footprint. I fully expect that Deployable Distribution Center will continue to develop into a worldwide deployable asset that will increase Warfighter readiness wherever they go.”

Parsons recently retired as a Lieutenant Colonel from the United States Marine Corps after serving 23 years as a Logistics Officer and Combat Engineer Officer. Parsons’ final military assignment was at DDC where he served as a Joint Logistics Plans Officer in the Strategic Plans Office for two years.

Prior to serving at DDC, Parsons’ other military assignments included a tour as the Assistant Chief of Staff, G-4 for Marine Corps Forces Europe, Boeblingen, Germany; Commanding Officer, Marine Corps Recruiting Station, Charleston, West Virginia; Commander, Marine Corps Reserve Center, Wilmington, North Carolina; S-4 Officer, 4th Marine Regiment and Headquarters Battalion, 3d Marine Division, Okinawa, Japan; Operations and Executive Officer, Marine Corps Recruiting Station, Houston, Texas; various Platoon and Company level positions with 1st Marine Brigade, Marine Corps Air Station, Kaneohe



Deployable Distribution Center Deputy Commander, Marc Parsons.

Bay, Hawaii.

While on active duty, Parsons made several Western Pacific deployments aboard ship as well as deploying to Operations Desert Shield and Desert Storm.

His military decorations include the Defense Meritorious Service Medal, Meritorious Service Medal (2 awards), Navy & Marine Corps Commendation Medal (3 awards), Navy & Marine Corps Achievement Medal, and the Combat Action Ribbon.

Parsons holds a bachelor’s degree in Finance from the University of Houston in Houston Texas, and a Master’s of Military Studies from the Marine Corps University in Quantico, Virginia.



DLA - The Source for the Force

In my opinion, the secret to great teamwork is to have dedicated people.

*Chad Mullis, DDAG
Supply Technician*

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A great team should be made up of flexible, multi-talented, cross-trained individuals who have clearly defined roles and responsibilities, are productive and cooperative, and have a sense of purpose with a common goal to achieve. I always think back to a “teaming” photo I had hanging on my wall of a row team slicing across the water. As a supervisor, I would use this photo to convey teaming efforts. My favorite saying is “having everyone pulling on the oars with the same intensity.”

*Bobby Bryant, DDJF
Accountable Officer*

Communication is the key to any teamwork. If your right hand does not know what your left hand is doing, then you can not function properly. It is said, “Together as one we get the job done, separately we fall apart.”

*Margie Hodge, DDWG
Security/Safety/Environmental/Radiation*

Great teamwork is no secret ... and no secrets! Share your knowledge and ask questions. The more you know about what your team is doing and the more knowledge that is exchanged, the more cohesive an operation you all will become.

*James L. Carter, DDKS TCSP
Supply Specialist*

The secret to great teamwork is being able to lead a group of people from different places, beliefs and backgrounds and convincing them to adjust to change, focus on overall outcome and uniting as one to accomplish a common goal.

*Ronnie L. Frink, DDWG
Deputy Lead Quality
Assurance Examiner*

Everyone doing his share of the work!

*Janet Richline, DDTP
Packer*

The secret to great teamwork is constant communication among the team.

Raymond Merchant, DDWG

Respecting each other's opinions.

*Josephine M. Welsh, DDBC
Support Services Specialist*

The secret to great teamwork to always remember no matter what you do or what your job is, it all comes down to making sure the Warfighter, E1 Billy, has the widget he ordered. To him, it is the most important thing in the world. We are all part of the team to make this happen.

*Betty J. Brock, DDBC
Transportation Officer*

Teamwork requires that all the members keep an open mind and really listen to and consider the point of view of their peers. As each member's expertise is usually in a different facet of the process, this is critical to bind all the facets together for a complete conclusion.

*Karen Braget, DDPW
Transportation Officer*

Professional Trust: The foundation for excellent teamwork

By John Destalo, DDC Transformation Office

Imagine the following fictional scenarios:

Scenario 1 (The Big Game)

There are only seconds left in the big game, your favorite football team is losing by four points, but they are on the opponent's ten yard line and a touchdown will win the game. The football coach sends in the play to the quarterback. The quarterback huddles the players and communicates the play to his teammates.

In communicating this play, he is letting everyone know where they are supposed to be and what they are supposed to do in their roles in order for the play to be successful.

For this play, however, the tight end forgot his assignment.

Earlier in the week, after a late night of partying, he overslept and missed some critical meetings and practices. His job on this play was to line up on the right side of the offensive line and protect the quarterback. Instead, he went out for a pass.

The center snapped the ball to the quarterback and the defensive player the tight end was supposed to block slaughtered the quarterback, who fumbled. The other team picked up the fumble and ran it in for a touchdown. Your favorite team lost the big game.

Scenario 2 (The Big Top)

Members of a world famous circus are backstage getting ready for opening night. They have spent months and months rehearsing for this performance. The choreographer's plan was excellent, communicating each person's role, positions, and assignments at every point in the show.

The night before, an important performer (the person who catches a jumper) was

injured in a car accident. But, the show must go on, so the circus leader chooses someone who has caught before but did not spend much time practicing that role for this performance. The performance starts and the crowd is cheering with delight as the acrobats start their routine.

One of the highlights of the show is an aerial act where a woman is tossed in the air, performs several spins and is caught by one man on his shoulders. The man doing the catching is the replacement. He does his best but unfortunately positions his left foot inches off his spot. He is unable to catch the woman cleanly. The crowd gasps as the woman falls and breaks her arm.

What do these two scenarios have in common?

What is lost as a result of the actions portrayed in these scenarios?

In the first scenario, the game was lost. In the second, an acrobat was lost to injury. But, more important for the team, what was lost was **professional trust**.

The tight end's teammates and coaches may no longer be able to trust him. This lack of trust may impact future plays so that the quarterback now has to focus attention on the tight end's performance instead of running the play. Other future impacts could include injury to the quarterback or other players, the coach could be fired, and the fans could stop giving their support to the team.

The second scenario is a little different because the main trust that is lost should not be in the acrobat who didn't perform effectively but the organization that didn't put him in a position to succeed. The organization did not effectively prepare replacements for critical roles.

In the future, the ineffective performer may not trust that the organization will put him in a position to succeed. Other future impacts could include the injured acrobat may no longer trust the organization to care

about her safety, other acrobats could be reluctant to perform for lack of trust that their safety is important to the organization, and the fans could stop showing up.

All members of a team must be able to trust that all others are doing what they should be doing and when they should be doing it. As the scenarios demonstrate, ineffective teamwork not only impacts the individual teams but the organization as a whole, including customers.

“**Professional Trust**” is comprised of two elements: integrity and competence.

- **Integrity** refers to people having the intent to do what they say they will.
- **Competence** refers to both individual and organizational competence. Individuals must be capable of doing what they say they will and the organizational systems must be in place that allows them to do what they say they will. (*Morgan, James M & Liker, Jeffrey K., The Toyota Product Development System, Productivity Press, New York, 2006.*)

The first scenario focuses attention on individual incompetence. The player was capable of doing his assignment but did not effectively fulfill his role. His behavior earlier in the week in missing meetings and practices probably puts his **integrity** into question. If he really intended to perform effectively, would he have missed those critical meetings?

The second scenario is different in that it reflects more of an organizational problem. The circus leadership did not ensure that more than one person was effectively prepared for critical roles. They put a person into a position in which he was not capable of fulfilling the role. By doing this, they risked the safety of their performers and the integrity of the whole organization in the eyes of the customers.

Hopefully it is easy to see how these fictional scenarios apply to your job.

Think about yourself.

- Do you have integrity?
- Are you someone who can be counted

- on to do what you say you will?
- Are you capable of performing the role(s) you were hired to perform?
- Are you where you are supposed to be at all times throughout the day?
- Can you be trusted as a member of your team?

Think about your team.

- Can you count on every member of your team to do what they say they will?
- Are your teammates where you expect them to be?
- Are your teammates capable of performing their role(s)?
- Can you trust your teammates?

Think about your organization.

- Does your organization allow you and your teammates to do what you say you will?
- Are there any organizational systems that prevent your team from maintaining its integrity?
- Has your organization prepared you for the role(s) you perform?
- Can you trust your organization?

If you said no to any of these questions, have you done anything to improve the situation?

In order for a team to perform effectively, **professional trust** needs to be viewed as everyone’s responsibility. If you are the leader of a team then it is incumbent on you to make sure that each member knows where they are supposed to be and how to perform in that role. If you are a member of a team and are unsure of your position or how to perform your role, then it is incumbent on you to ask your leader.

Excellent individual performers are required to make up teams that excel. “Excellent” should not be confused with gifted or talented, as if only certain people are capable of being excellent. There is not a limited supply of excellence. Every employee is capable of being excellent; therefore every team is capable of excellent performance, and the foundation for excellent teams is professional trust.

We are working on our teambuilding skills. We had to come up with a name for our team and a mission statement. This is the teambuilding statement we chose and to me it makes the point very well.

Respect for

Others

Character

Knowledge and

Skills

Kay Williams, DDWG

Quality Assurance Examiner/

Distribution Facilities Specialist

I think the secret to great teamwork is not saying “it’s not my job”...you come together and work together as one!!! You just might learn something.

Deneen Brown, DDGM

Security/Safety/Environmental/Facilities Specialist Radiation Program Advisor (RPA)

My first response would be communication; however, great teamwork is more than just communication. Great teamwork ultimately hinges on having a leader who inspires the team members to excel at their job and to focus all their combined knowledge towards a common goal.

Ginny Goldberg, DDPW

Support Service Specialist (Facilities & Equipment)

In my opinion the secret to great teamwork requires attitude, communication, and respect.

Andrewy Cromartie, DDAG

Quality Assurance Evaluator

The willingness of each individual member to put aside personal aspirations or recognition and realize that teamwork is more important to success than going it alone.

Steve Thomas, DDPW

Quality Assurance Specialist

I believe that teamwork is an idea that requires a variety of skills advantageous for success. Some of these skills include:

- Respecting – treat others with respect and support their ideas.
- Sharing – share with the team and create an environment of teamwork.
- Listening – listen to other’s ideas
- Questioning – ask questions, network, and confer.
- Helping – it is vital to help out one another.
- Participating – all are encouraged to contribute (play a part).

I also believe that it is a vital part of all teamwork members to have a positive attitude and to always try to understand before wanting to be understood. However, if I were to put the secret of teamwork in a short phrase it would be “working together cooperatively.”

*David C. Palomo, DDGM
Distributions Facilities Specialist/
Quality Assurance Evaluator*

Respect for all members of your team and the willingness to listen to everyone’s opinion or suggestion. Just because you’ve been doing a job for a long time doesn’t mean that someone else can’t have “fresh eyes” and see a better or faster way to do something.

*Kay Lundin, DDBC
Management Analyst / Training Coordinator*

As a Supervisor I found over the years that building a FOUNDATION OF TRUST has been the secret to great teamwork in my organization. I believe “Trust is the key to Confidence.”

*James E. Rudolph, DDAA
Mobile Industrial Equipment Operator Spvr.*

Every team member knows and performs his assignment and has the knowledge and confidence in his fellow members to complete theirs.

*Rupel Perkins, DDKS
General Supply Specialist*

DDYJ leans forward by focusing on its people

Taking steps to improve climate and culture

By Jonathan R. Lontoc, DDYJ Public Affairs

Many people understand that the heart of any good organization is its people. The effectiveness of an organization is a measure of its management practices, culture, and actions put in place to ensure its success. However, knowing this is not enough – it has to be applied.

The Defense Distribution Depot Yokosuka, Japan (DDYJ), recognized that to remain a top-notch organization it needed to take steps to improve every facet of how it did business. Empowered by their mission to support the Warfighter, they looked to the people of DDYJ.

DDYJ formed DCCIT, a 19-person

DDYJ Culture/Climate Improvement Team, to create, develop and introduce an actionable plan to enhance the work environment and culture over the next two years and beyond. Their focus is on improvement in several key areas including communication, internal and external customer support, empowerment, core values, plus an awareness and understanding of DDYJ’s vision, mission, and goals.

In a series of town hall meetings in Yokosuka and Sasebo, DCCIT presented the plan to the more than 400 DDYJ employees. At the kickoff of the Yokosuka town hall meeting, DDYJ’s Commander, CDR Will Clarke, SC, USN, recognized the distribution center as a “fine, upstanding organization.” He further acknowledged that the difference between a “fine, upstanding organization and an outstanding organization is those that can look at areas that warrant improvement and then carry out an action plan in order to make things better.”



The DDYJ Culture/Climate Improvement Team presents their plan of action during a DDYJ Town Hall.

DDTP recognized for support to Missile Defense Agency

Defense Distribution Depot Tobyhanna, Pa. (DDTP), personnel received certificates of appreciation from COL Gale Harrington, USA, project manager, Defense Communications and Transmission Systems, for their support in the shipment of an auxiliary communications shelter in May.

The auxiliary communication shelter is designed to be integrated into missile interceptor systems using land-based radar.

Left to right: Most Efficient Organization (MEO) Site Manager Penny Graff, Crane Operator John Jones, Rigging Worker Thomas Bonn, Distribution Process Worker Leader Eugene Thomas, Rigging Worker Stephen Cebrick, Distribution Process Worker Supervisor Michael Rufus, Distribution Process Worker Adam Olisewski.

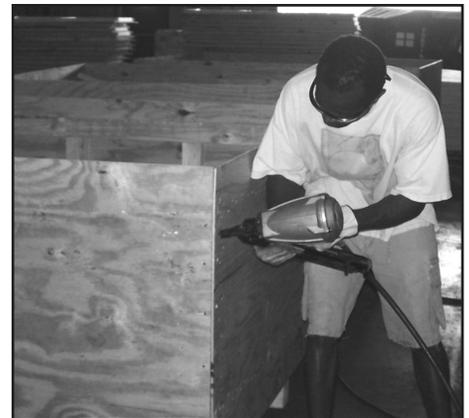


DDAG continues to provide specialized support to HMMWV armor project

By Jessica Walter, DDC Command Affairs

Employees from the Defense Distribution Depot Albany, Ga. (DDAG), have a new high priority requirement to provide 3,000 armor kit crates to their primary customer, Marine Corps Maintenance Center Albany.

The kits built by DDAG will be used by the maintenance center to ship life-saving armor overseas to fortify High-Mobility Multi-Purpose Wheeled Vehicles (HMMWVs). The armor helps to protect Warfighters from improvised explosive devices (IEDs), grenade and mine fragments, and small arms fire.



Woodworker Al Lundy completes fabrication of the top of the crate by nailing the sides together.

“Each kit requires six to eight hours to build,” said MSgt Tony Brooks, USMC, DDAG’s Joint Logistics Operations Chief.

According to MSgt Brooks, the kits being completed in-house will require more than 7,500 fiberboard boxes, about 6,250 pieces of cut fiberboard, more than 16,000 laminate blocks for bracing, and nearly 14,000 labels.

DDC Commander Maj Kent Wheeler, USMC, says the requirement is demanding, but his workforce is more than ready. “We’re up for the challenge,” he said. “Through Lean practices, we’ve made significant reductions in the time





Woodworker Doug Clayton secures the top frame.

needed to complete the mission.” DDAG’s process improvements have resulted in an 80 percent reduction in the time needed for the base building procedure alone.

MSgt Brooks cites a highly motivated group as the source of DDAG’s success in supporting the armor kit mission. “The employees are eager to take on the task and they demonstrate incomparable team spirit, pulling together to get the project done.”

To meet customer requirements, DDAG expects to have 2,700 armor kit crates completed before Thanksgiving.

“Do you know what DDAG stands for? Dependable, decisive, adequate, and genuine. That’s what DDAG stands for,” said MSgt Brooks. “And we’re proud of it!”



Distribution Process Workers Willie Williams (left) and Ken Fry put bolts in the base of the crate.



Supply Technicians Althea Williams (left) and Nelia Davis assemble the skid bottom.

DDJC’s Averitt finder of lost duffles

By Annette Silva, DDJC Command Affairs

SSG Lloyd Shellenberger, USA, is feeling a whole lot better since Defense Distribution Depot San Joaquin, Calif.’s (DDJC) Art Averitt, a materials handler in Bin Receiving, found his duffle bag. The bag was stuffed full of uniforms and field gear such as a Kevlar helmet, canteen, compass, ammo pouch, and a first aid kit.

The Army reservists had shipped his duffle bag to his San Diego home from Florida in November. It had been lost ever since.

Averitt found the bag in a box of undeliverable items that a carrier brought to DDJC.

“I looked through the duffle bag and noticed he was in my same unit, the 63rd ARCOM (Army Reserve Command),” said Averitt, who recently retired from the reserve unit after 21 years.

Averitt got on the phone to his old unit to find an address for the Staff Sergeant.

“He thanked me for getting it to him,” said Averitt. “He was getting ready to pay for losing his equipment.” Averitt estimates the cost would run around \$500.

When the DDJC Commander, COL Doug Serrano, USA, heard the news, he promptly awarded Averitt one of his commander’s coins.



DDJC materials handler Art Averitt.

PIT Team ready to assist

By Annette Silva, DDJC Command Affairs

The Performance Improvement Team (PIT) at Defense Distribution Depot San Joaquin, Calif. (DDJC), is fully staffed and ready to assist the distribution center divisions with training and improving their processes. The team falls under the Performance Excellence Division (PED) managed by Kathy Brown, DDJC Program Manager.

The team provides assistance in facilitating improvement projects at DDJC and conducts performance improvement training of concepts and tools such as Lean (a method for seeking continuous process improvement), PDSA (plan, do, study, act), problem solving processes, process flows, and assists in creating standard operating procedures and work instructions, and a variety of other helpful process improvement tools.

“The team is important to DDJC because the team is composed of a diverse group of employees from different operational areas and different job skills who learn Lean and other continuous improvement



Members of the PIT Team are from left to right: Rebeca Salazar, Frankie Campos, Joe Takara, Alfredo Sanchez, Sharri Wise, Richard Burton, Tina Carmona, Dan Monk, and Robert Reyes.

tools and translate the concepts to DDJC applications and then share the knowledge with their peers,” said Brown.

The PIT is staffed with five permanent employees consisting of a supervisor and four core team members: Robert Reyes, Supervisor; and core team members Dan Monk, Sharri Wise, Joe Takara, and Tina Carmona. There are also four rotational employees who will stay on the project for

up to two years: Richard Burton, Frankie Campos, Rebeca Salazar, and Alfredo Sanchez. Applications for additional rotational members are currently being distributed.

Brown added, “We couldn’t have accomplished many of the improvement projects we completed at DDJC without the direct or indirect assistance of the PIT!”

DDAG sees end result of Lean implementation

“Miller Time” provides valuable insight for DDAG personnel

By Jessica Walter, DDC Command Affairs

Defense Distribution Depot Albany, Ga. (DDAG), began implementing the principles of Lean nearly one year ago, yet DDAG employees are already seeing how Lean can improve operations ...

... at Miller Brewing Company’s distribution center just a few miles from DDAG.

“We’re very pleased with the benefits we’ve already seen from Lean, especially in more streamlined processes and improved employee morale. Seeing the end state of Lean implementation at Miller gave us additional

enthusiasm to embrace Lean,” said DDAG Commander Kent Wheeler, USMC.

“Miller’s approach to continuous process improvements was very eye opening,” said DDAG Deputy Commander Rita Varner.

A key component of Lean includes the study of current processes from the perspective of what adds value to the customer and identifying ways to eliminate wasted steps in order to increase efficiency.

“DDAG can take note of Miller Brewing’s work in the areas of cleanliness, timeliness and quality and apply it to our operations,” said DDAG Distribution Facilities Specialist Sandie Driskell.

During the tour, DDAG personnel observed how the Miller employees are integrated into the process of increasing the efficiency of the operations. “Each shift begins with a team meeting to discuss the strategy for that shift,” said DDAG Joint Logistics Operations Chief MSgt Tony Brooks, USMC.

“They included all employees, not just a few,” said DDAG Transportation Specialist Pat Anderson.

DDAG Support Services Specialist Judy Knight saw the value of the team meetings as providing a daily opportunity to bring everyone up to speed. “Employees stay informed with all aspects of the mission from the three different shifts.”

The team meetings not only improve communication, but also increase employees’ accountability by giving them the opportunity to make a direct impact on the distribution center’s success.

The Miller Brewing Company distribution center also displays a matrix listing each employee’s training progress. “Your team’s training is visible at a glance and allows you to see who needs to be caught up,” said MSgt Brooks.

The matrix is a component of Miller’s Lean environment that DDAG plans to implement.

According to MSgt Brooks, DDAG will post a scoreboard outside the break room that shows the progress of each employee's training as well as the performance metrics of each division.

The tour also included a trip to a state-of-the-art warehouse run by an automated crane where employees used forklifts with on-board computers that tell them exactly what pallets of beer to pick up, where to find them, and which truck to load it on.

"It was fascinating to see robots moving independently, safely and accurately around the warehouse without interruption," said MSgt Brooks.

"No, the tour did not conclude with free samples," confirmed MSgt Brooks.

Project recovers forgotten parts, saves millions

By Jacqueline Boucher, Tobyhanna Army Depot Public Affairs

Tom Becker knew he had struck gold when he realized systems stored in Warehouse 5 of Defense Distribution Depot Tobyhanna, Pa. (DDTP), could be dismantled, refurbished, repaired or reissued into the supply system.

The breakdown and reuse of dormant warehouse items stored by DDTP sparked a clean up effort that generated a total stock recovery worth more than \$15 million.

Becker's discovery will make parts available for systems needing repair, put serviceable assets into the inventory, free warehouse space and generate additional workload for Tobyhanna Army Depot (TYAD).

Becker is a quality assurance specialist in TYAD's Communications Directorate, Logistics and Readiness Center at the Communications-Electronics Life Cycle Management Command (C-E LCMC). His organization owns the assets that are being returned to valuable service, either as components or an entire system. He is heading a team effort to reduce dormant stock stored on the installation.

"Most items found in the warehouse aren't usable as is," he said, "I'm breaking down the items to use specific

components in different areas."

By working with DDTP, systems and components have been recouped from dormant stock to support weapons or other systems. Parts for many of the 15- to 30-year-old systems aren't manufactured anymore, and this process produces components to keep them operational. DDTP stores the majority of the TYAD's dormant or excess material in the warehouse, including items no longer needed or with no funded repair programs.

"The project returns good useable materiel that can support the Warfighter," said John Heuberger, DDTP Deputy Commander. "The idea generated savings because we didn't have to find a vendor or pay start up costs for manufacturing or remanufacturing the components."

Heuberger is hoping more people will realize the benefits of this program and start disposing of their dormant stock. He explained that disassembling and retrieving reusable components to put

back into the maintenance and supply systems is a more cost effective and efficient way to do business. All the stock is in good condition and well kept, just considered dormant or excess.

Tobyhanna Army Depot is the Defense Department's largest center for the repair, overhaul and fabrication of a wide variety of electronics systems and components, from tactical field radios to the ground terminals for the defense satellite communications network. Tobyhanna's missions support all branches of the Armed Forces.

About 4,400 personnel are employed at Tobyhanna, which is located in the Pocono Mountains of Northeastern Pennsylvania.

Tobyhanna Army Depot is part of the C-E LCMC. Headquartered at Fort Monmouth, N.J., C-E LCMC's mission is to research, develop, acquire, field and sustain communications, command, control computer, intelligence, electronic warfare and sensors capabilities for the Armed Forces.



A team of individuals have been disassembling and retrieving reusable components from dormant stock to put back into the maintenance and supply systems. The project has grown into a multi-million dollar stock recovery effort within a few weeks. (Photo by Steve Grzedzinski)

Semmler awarded Bronze Star

By Stacy L. Umstead, DDC Command Affairs Office

CDR Mark E. Semmler, SC, USN, Commander of Defense Distribution Depot Sigonella, Italy (DDSI), was recently awarded the Bronze Star for meritorious service in a combat zone from January 11 to June 17, 2006, during Operation Iraqi Freedom.

Presenting this prestigious award on behalf of the Commanding General, Multi-National Security Transition Command, Iraq, was BG Lynn A. Collyar, USA, Commander, Defense Distribution Center (DDC).

CDR Semmler distinguished himself by exceptionally meritorious service to the United States as the Officer-in-Charge of the Military Transition Training Team for logistics and Senior Advisor to the Iraqi Commanding General of the Regional Support Unit at the Al Kasik Iraqi Army Base in northern Iraq. Embedded with the Iraqi Army, he and a small team of specialized Soldiers, Sailors, and Airmen trained their counterparts in garrison management, materiel distribution, contract management, fuels management, facilities management, communications, and base security among other disciplines. In the course of his mission, CDR Semmler routinely exposed himself to both direct and indirect fires in some of the most perilous,



DDC Commander BG Lynn Collyar, USA, (right) awards DDSI Commander CDR Mark Semmler, SC, USN, the Bronze Star.

high-risk areas of Iraq as he conducted numerous ground combat patrols, air combat support missions, and civil affairs missions.

CDR Semmler's remarkable performance far exceeded standards and expectations of his command in both scope and quality. He generated significant momentum in setting up preconditions for the transition of Regional Support Unit Al Kasik to Iraqi lead. His drive played a significant role in accomplishing his intent for the regional logistic support concept and base management. This accomplishment directly enhanced combat readiness of more than 10,000 Iraqi soldiers in the Nineveh region of Northern Iraq.

Under his leadership, Al Kasik was the first Regional Support Unit, and the first of its kind in Iraq, to train and turn over an all Iraqi Army-operated military jail and certified detention facility.

Upon accepting the Bronze Star, CDR Semmler expressed his admiration for those he served with. "I'm honored and humbled to receive this recognition. Together, my unit and the Iraqi military made significant strides to help in the Iraqi liberation process.

"I'm certainly proud to have served alongside each and every person during my tour – this medal belongs to all of them!"



CDR Semmler in Iraq.

DDC's Cravener awarded Exceptional Civilian Service Award

By Polly Charbonneau, DDC Command Affairs

Janet Cravener, the Defense Distribution Center's Deputy Director for Logistics Operations, was awarded the Defense Logistics Agency Exceptional Civilian Service

Award by VADM Keith Lippert, SC, USN, former DLA Director, for her superior and exceptional work she has accomplished in improving Department of Defense inventory accuracy, in a ceremony held via video teleconference June 29, 2006.

VADM Lippert said that Cravener's innovative approaches led DDC to its best performance ever. DDC's inventory accuracy is at levels never seen before, VADM Lippert said. Cravener's commitment to excellence in training and performance have been the hallmarks of these successes.

Under Ms. Cravener's leadership, DDC put a concentrated focus on improving the accuracy of DLA and Service-owned inventory. One of the major characteristics of Cravener's inventory improvement regimen was the standardization of distribution center training that rolled out over the past eighteen months. More than 3,000 DDC employees were trained in policy and proper



During a VTC, Janet Cravener (2nd from left) was awarded the DLA Exceptional Civilian Service Award by VADM Keith Lippert, SC, USN, former DLA Director.



Pat McCormick, DDC's Logistics Operations Director, pins Janet Cravener with the DLA Exceptional Civilian Service Medal.

procedure for Receiving, Warehousing, Stock Readiness and Inventory Control.

The DDC program, called Swarm, began with the goal of reducing initial errors in daily receiving, warehousing, issuing, and other distribution areas to improve inventory accuracy. Cravener created a six-step process to execute the Swarm initiative and formed an Inventory Integrity Team to manage the DDC-wide inventory integrity program. She also put into place a team of trainers, which included two full-time trainers for each functional area. The Swarm training modules she created are comprehensive manuals that not only incorporate the technical piece, but also provide the operational and functional policy and procedures. The training focuses on the importance of performing distribution functions properly from the very beginning of the receiving process. She coordinated the training via

satellite through interactive video sessions or video teleconferencing, which was a substantial cost savings for the Agency.

The cornerstone of the Swarm training is four comprehensive formal modules—which include Policy, Functional and Distribution Standard System (DSS) training—in the areas that have direct impact on Inventory Accuracy. These areas include Stock Readiness, Inventory, Receiving, and Warehousing. To monitor inventory accuracy, Cravener also assigned an Accountable Officer at each distribution center who reports directly to the distribution center Commander. The Accountable Officer analyzes all the material adjustments that occur and works with operational managers to address processes that are causing the gains and losses. It is their job to ensure record integrity and to develop a monthly Inventory Accuracy metrics report.

Cravener also initiated major clean up of warehouses through re-warehousing, ensuring locations are marked correctly, conducting wall-to-wall inventories, correcting the erroneous records through enhancements in DSS, and marketing Swarm through posters and calendars sent to each depot to advertise the program and keep it on the employees' mind.

Swarm resulted in significant improvement in customer fulfillment and accuracy goals. Well below the DOD goal of 1 percent, the DDC denial rate has consistently been under 0.5 percent. A DDC goal for an Absolute Adjustment Rate, which is the measure of the financial integrity of the balance records, has declined from 19 percent to 4.7 percent under Cravener's leadership. These two metrics highlight the improvements that have been achieved over the past two years and show the value

that Cravener has placed on being a responsible steward when handling the supplies vital to our military forces.

These efforts have led to tremendous results. By February 2006, 15 distribution centers had met all accuracy goals, due to her efforts. When the initiative started in 2003, only 39 percent of the total inventory categories were within goal across the distribution centers. To date, 75 percent of the categories have met or exceeded the inventory performance standards.

Inventory Accuracy is a challenging goal—with 26 worldwide distribution centers, nearly four million different stock numbers, more than 327 million cubic feet of storage space, and more than 25 million transactions annually. Through aggressive Swarm processes and initiatives, Cravener has set the bar for inventory excellence across all 26 DDC distribution centers.



DDC's Esoldo awarded Air Force Commendation Medal

By Stacy L. Umstead, DDC Command Affairs Office

Capt Christopher J. Esoldo, USAF, and employee of the Defense Distribution Center's (DDC) Logistics Operations, was awarded the Air Force Commendation Medal at a recent ceremony at DDC.

From July 2005 until his arrival at DDC in July 2006, Capt Esoldo served as Readiness Flight Commander, 379th Expeditionary Logistics Readiness Squadron, 379th Expeditionary Mission Support Group, 379th Air Expeditionary Wing, Al Udeid Air Base, Qatar.

During this period, Capt Esoldo championed the Air Force's first and largest Expeditionary Theater Distribution Center, establishing an in-theater warehouse for the collection and issue of individual mobility gear and equipment to deployed personnel in support of Operations Enduring Freedom and Iraqi Freedom and Joint Task Force Horn of Africa. In less than ten months, he successfully established a forward distribution facility to support customers in the Reception Control Center area and justified a 100,000-square-foot storage facility which was turned over from



Capt Esoldo, his sister Amanda, and his mother Marty with BG Collyar.



BG Lynn Collyar, USA, presents Capt Chris Esoldo, USAF, with the Air Force Commendation Medal.

War Readiness Materiel operations. He oversaw the installation of a \$2.2 million tracking system within that facility and guided the reconstitution of more than 30,000 mobility bags and the build up of initial inventory to include over 17,000 mobility bags.

Through his efforts, the center will achieve a cost avoidance of an estimated \$51 million dollars in airlift of mobility gear annually.

"The achievements that led to this award were a culmination of efforts of hundreds of people. The personnel at USCENTAF/A4, the wing and unit commanders and the AEF rotational men and women in my Flight all put 100 percent into accomplishment of this mission. I'm proud and thankful to have been part of such an outstanding team of professionals, and I look forward to reaching new heights with the DDC team," said Capt Esoldo.



DDNV's Meck named DDC Supervisor of the Quarter, 4th Qtr, FY 06

Connie Meck, Defense Distribution Depot Norfolk, Va. (DDNV), Packer Supervisor, has been named the Defense Distribution Center's (DDC) Supervisor of the Quarter.

"Connie absolutely distinguished herself this quarter through her enthusiasm, fantastic work ethic, and ability to get the job completed," said CAPT John Qua, SC, USN, Commander, DDNV.

Meck was hand selected to take over an under-performing team in the middle of the quarter because of her hazardous packing and security credentials. She had an immediate, profound effect on the team. Within one month of assuming the leadership of this team, aging backlogs in disposals and hazardous packing requirements were eliminated, CAPT Qua said.

Work areas historically clogged with materials are now clear every single day. She made the team understand the importance of working "today's work today" and then motivated them to do it, CAPT Qua said.

Meck directs her team with a firm but fair hand and provides a uniformed purpose and sense of direction for her troops. The energetic and conscientious dedication Meck displayed in transforming her work team from an underachieving group into a viable operational team was breathtaking. She absolutely puts her leadership training to direct effect, maximizing the strengths of her subordinates through effective and open two-way communication, CAPT Qua said.

As a result, this superb supervisor was recently asked to direct a second work team, in addition to her own, because of a recent personnel loss. Clearly Meck's flawless supervisory abilities are most deserving of recognition as Supervisor of the Quarter, CAPT Qua said.



DDNV Packer Supervisor Connie Meck.

DDDE's Garcia named DDC Employee of the Quarter, 4th Qtr, FY 06

Kenneth Garcia, Distribution Process Expediter, Defense Distribution Depot Europe (DDDE), was recently named the DDC Employee of the Quarter, fourth quarter, Fiscal Year 2006.

Garcia has become a "key player" within the Receiving Division, said Thomas Brame, DDDE Distribution Facilities Manager. During the 4th Quarter of FY06, Garcia not only performed his duties as a Distribution Processing Expediter in a superior fashion, performing quality assurance checks on approximately 20 percent of the 7,748 receipt inductions and stows which directly contributes to the organization's recent 100 percent inventory accuracy rating, but he also has performed causative research on discrepancies providing valuable information to leaders and management to identify opportunities for process improvements.

Garcia is known throughout DDDE as the resident expert on issues concerning the receiving process and he has participated as a DSS (Distribution Standard Systems, DDC's warehouse and transportation management system) Cadre Team Member, gathering and disseminating to the entire division valuable information on upcoming changes within DSS and served as the facilitator for the Swarm Warehouse and Receiving Training (DDC's Inventory Accuracy improvement initiative), successfully training more than 100 DDDE personnel on proper warehouse and receiving processes ensuring standardized warehousing and receiving techniques, Brame said. These techniques were used to increase the entire center's inventory accuracy as well as providing cross-training opportunities adding flexibility to management.

Garcia has volunteered, in the absence of the division's Work Leader, to take on the additional duties of the Work Leader where he has done nothing but surpass the standards and expectations, coordinating and scheduling workload, assigning work details, completing workload reports in a timely manner, monitoring work processes and managing resources for the accomplishment of daily missions.

Garcia is always willing to take the extra steps necessary to ensure customer satisfaction, internal or external, is at its highest possible level, volunteering his personal time to finish the mission and informing all other interested parties that the mission at hand was completed.

Brame said that Garcia is known as a team player by his co-workers who can always rely upon him when they need assistance or guidance. Being extremely motivated and eager to accomplish the mission has placed him in a class of his own and earned the respect and appreciation from his peers as well as management.

Garcia has demonstrated excellence in every aspect of his duties. Along with the accomplishment of more than 1,500 quality assurance checks, numerous other DSS transactions such as re-warehousing and inventory counts and causative research, he has remarkably maintained a 100 percent error free rate. Garcia, also maintaining a perfect attendance record, has redefined "team player" by his constant pursuit in providing any assistance possible to his teammates.

DDYJ's Carter named DDC Employee of the Quarter, 4th Qtr, FY06

William T. Carter, Lead Facilities Specialist at Defense Distribution Depot Yokosuka, Japan (DDYJ), was recently named the Defense Distribution Center (DDC) Employee of the Quarter, fourth quarter Fiscal Year 2006.

Carter is responsible for the maintenance and upkeep of the physical structures, utilities and grounds of DDYJ and his job performance is no less than superior. He has proven to be an invaluable asset to DDYJ, said James D. Giger, DDYJ Deputy Commander for Administration.

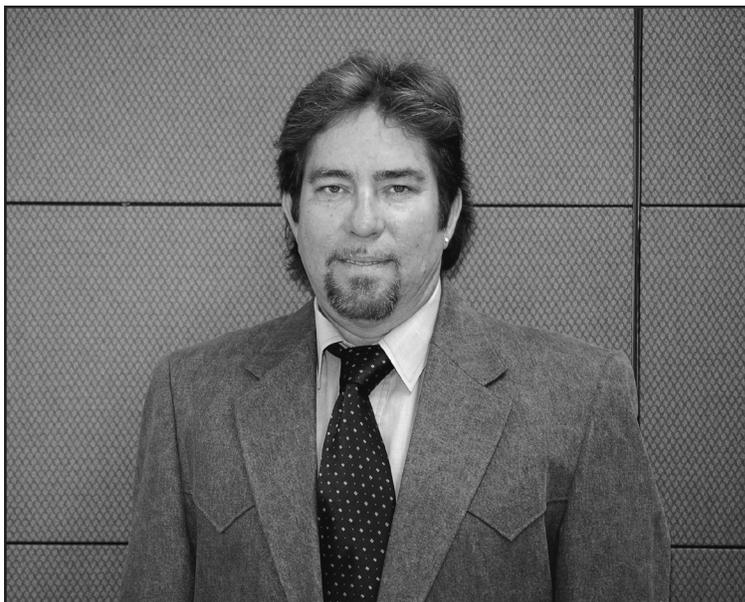
A self-starter, Carter exhibits initiative, technical adeptness, sound judgment and a comprehensive knowledge of facilities management. He identifies and evaluates facilities and environmental issues with minimum supervision, works tirelessly to ensure maintenance and repairs to DDYJ facilities are documented, and requested, then monitors the projects to ensure they are completed in a timely manner. Carter has unlimited capacity for hard work, Giger said.

In just the last six months, Carter submitted 226 emergency service requests, 74 minor work requests, and 25 specification work contracts; reviewed 34 preventive maintenance contracts for renewal/implementation; drafted 99 statements of work for minor and specification work; input an Inter-Service Support Agreement (ISSA) for Army services; drafted and implemented a Zone Inspection Program, and the DDYJ cleanliness standards; and implemented numerous self-help projects.

Carter is responsible for 11 major projects including installing fiber optic cable between all DDYJ buildings; installing power and grounding systems for CAT6 cabling boxes throughout DDYJ; a flooring project to replace the asphalt floor with concrete in addition to asbestos abatement in the major floor drains; the Tamiflu project to establish a temperature- and humidity-controlled environment warehouse; a siding project to replace all the ACM siding on the outer walls of J-39 with FRP siding, a \$2.7 million project designed to completely finish the asbestos abatement program; plus other projects.

Carter is a truly outstanding performer in every respect, Giger said. His ability to resolve varied and complex problems is evidenced by the improvements to DDYJ facilities over the past year, which is also reflected in the high standard for quality of life in the workplace at DDYJ.

His attention to detail, professionalism, knowledge and personnel management skills have earned him the trust and respect of peers and management, Giger said.



DDYJ Lead Facilities Specialist William Carter.

Nominees for Employee of the Quarter

*Christine M. Burke, DDRT
Supply Clerk*

*R. B. Evans, DDAG
Distribution Process Work Leader*

*Obie Golden, DDAA
Distribution Process Worker*

*Anthony Granberry, DDNV
Material Handler*

*Larry Jenkins, DDAA
Heavy Mobile Equipment
Mechanic Leader*

*Thomas Johnson, DDJC
Packer*

*Edita Pepa, DDPW
Material Process Worker*

*Jeff Philpot, DDAG
Transportation Assistant*

*William Sawyer, DDNV
Lead General Supply Specialist*

*Eddie Shurbutt, DDAA
Packaging Specialist*

*Joe Takara, DDJC
Performance Improvement Specialist*

*Larry Tate, DDMA
Materials Handler Leader*

*Albert Tucker, DDAA
Blocker and Bracer*

*Booker "Terry" Young, DDMA
(MSO Germany)
Lead Supply Customer Service
Technician*

DDKS TCSP-C named DDC Team of the Quarter, 4th qtr, FY06

By Stacy L. Umstead, DDC Command Affairs

The Defense Distribution Depot Kuwait, Southwest Asia, Theater Consolidation and Shipping Point Continuing Government Activity (DDKS-TCSP CGA) was named the Defense Distribution Center (DDC) Team of the Quarter, fourth quarter, fiscal year 2006.

The DDKS-TCSP CGA teams have distinguished themselves by providing exceptional service as technical advisors to the contractor in the operations of DDKS and TCSP. Their exceptional performance significantly elevated the ability of the U.S. Central Command (CENTCOM) to meet insurgents and further stability, said COL Gloria Blake, USA, Commander, DDKS.

Their knowledge of the Defense Logistics Agency's (DLA) supply systems and organizational skills enabled them to provide superior direction and advice to the contractors operations, and provide research and information to the other logistical entities and supply units throughout CENTCOM.

During this quarter, the DDKS and TCSP transportation cell worked with the customers to create new material distribution initiatives to improve the customer wait time from 14 days to nine, COL Blake said.

During this time the Supply Specialist cell developed and documented the processes for materiel management and inventories through all of the distribution processes from receipt to shipping. All members of the team created Standard Operating Procedures (SOPs) for the warehouse workers and new CCA members that will follow in their plan.

Many of the implemented processes reduced the Materiel Release Order (MRO) processing time and increased the level of reliability of the materiel or hand.

The security officer worked with local security to install a security system in the CGA area and upgrade other elements of the DDKS security system.

During all of this time, the administration support clerk was documenting the accomplishments and refining all the administration process in time keeping, filming, BOSS requisitioning, support contract monitoring, visitor coordination, and audit documentation requirements.

The management analyst expanded on her duties by working to identify processes,

and submit appropriate paperwork for additional support contracts required for the CGA life support.

COL Blake said that all the employees have gone beyond their duties to ensure that DDKS is a success.

The CGA's initiative board has created new ways of doing business that improves the process and service to the Warfighter. Through these initiatives, DDKS has been able to refine their processes and provide first class support to their customers.

The team is the driving force behind all accomplishments of DDKS ensuring missions are completed on time to the highest standards, COL Blake said.

Working as a team within DDKS and along side the contractor, they not only completed the mission, but help ouster the relationship between themselves and contractor employees making a seamless organization that works together to resolve issues and improve the process.

Their professionalism and commitments to mission excellence is in keeping with the highest traditions of government service, and reflects great credit upon themselves, the Defense Logistics Agency and the Department of Defense.

The team includes Robert Taylor, Roudy Broadway, Carolyn Middleton, Valerie Hall, Stephen Mays, Bryan Eldridge, Johnny Akines, Gregory Stephens, Rupel Perkins, Ephrom Barker, Carlos Mallari, Teresa Lowry, Fred Clary, April Dublin, Kantibhai Patel, Pama Hamlett, Delta Clemmons, James Carter, Steven Cucuzella, Edward Naki, Raymond Chapman, and LTC Patrick Quenga, USA.



The DDKS TCSP CGA, pictured here with DDC Commander BG Lynn Collyar, USA, is DDC's Team of the Quarter, fourth quarter, fiscal year 2006.

DDGM's Brown receives NDTA Distinguished Service Award Transportation Officer revives local chapter

By Jessica Walter, DDC Command Affairs

During the National Defense Transportation Association (NDTA) annual forum in September, Defense Distribution Depot Guam (DDGM) Transportation Officer Jerry Brown was honored with the NDTA Distinguished Service Award.

As president of his local NDTA chapter, Brown worked tirelessly to boost membership. When he began, the chapter only had three members. Through collaboration with other Department of Defense transportation professionals, commercial business partners, and the local government, the chapter now boasts membership in excess of 70.

"Jerry has worked extremely hard to revive the Guam chapter," said CDR Bill Nash, SC, USN, DDGM Commander.

According to Brown, the increase in membership was due to professional networking and the cooperation of the local government. "One person tells two and the growth has been exponential ever since."



NDTA Chairman and CEO (also President and Chairman of American Roll-On Roll-Off Carriers) Raymond Eberling (left) presents the NDTA Distinguished Service Award to Brown for "giving unselfishly of his time and talent toward the growth and development of the National Defense Transportation Association."

DDC's McCarthy recognized by NIPHLE



Linda McCarthy was recently recognized by the National Institute of Packaging Handling and Logistics Engineers (NIPHLE) for her work with the Navy on the Computer Based Training Performance Oriented Packaging, or CBT POP, design.

SSgt Balkuvvar-Smith named DDC NCO of the Quarter

Staff Sergeant Sevin Balkuvvar-Smith, USAF, Defense Distribution Mapping Activity (DDMA) Map Support Office-Germany (MSO-Germany) was named Defense Distribution Center (DDC) Non-Commissioned Officer (NCO) of the Quarter, fourth quarter, fiscal year 2006.

"Her work ethic and positive attitude are beyond reproach," said CDR John Pearson, SC, USN, DDMA Commander. "She has proven to be one of the best people on our team. She's continuously shown her commitment to Air Force core values in the quality and professionalism of her work. SSgt Balkuvvar-Smith is not only a superior performer and an NCO, but by far one of our best young leaders."

During this quarter, SSgt Balkuvvar-Smith rapidly replaced expired map inventory for MSO-Bahrain, Richmond, and 277 customers. She bench-marked the Report of Discrepancy Program for all MSOs to follow. She expertly re-warehoused 384 low flying chart line items, reducing bin locations by more than 600. She also expedited delivery of more than 14,000 maps in support of Operation Iraqi Freedom.

DDYJ recognizes four decades of dedication

By Jonathan R. Lontoc, DDYJ Public Affairs

In 1966, the Beatles performed their first concert in Japan, a first class Japanese stamp cost only 40 Yen, and the Prime Minister of Japan was Eisaku-Sato. Some of us may not remember those historical events, but Tatsuo Itabashi remembers that time well as he walked into the Naval Supply Depot (NSD) 40 years ago as its newest employee.

Forty years is a long time and since then he's participated in the reorganization of NSD into the Fleet Industrial Supply Center (FISC) Yokosuka, Japan, and would later be reassigned to bring the newly created Defense Distribution Depot Yokosuka, Japan (DDYJ), into the new millennium.

Itabashi initially served as a clerk in the Shipping and Delivery section of Freight Terminal division. His hard work paid off as he was promoted to Freight Checking Clerk and finally awarded another promotion to Cargo Shipping Clerk.

He was recently recognized at a ceremony for his contribution to the Defense Logistics Agency's mission to bring distribution support to the U.S. Armed Forces. Retiring from service on September 30, 2006, he was recognized by all as a great asset to the DDYJ and his hard work and commitment to excellence will be deeply missed by his colleagues.



CDR Will A. Clarke, SC, USN, DDYJ Commander, presents Tatsuo Itabashi with an award in recognition of his 40 years of service. Photo courtesy of SK2 Takecha Calloway, USN.

DDYJ Senior Enlisted Advisor reflects on his Navy career

By Jonathan R. Lontoc, DDYJ Public Affairs

To a Sailor, the only thing greater than becoming a master chief in the U.S. Navy is retiring as a master chief. With a career spanning nine different commands, Master Chief Storekeeper Danny Schneider now concludes his distinguished career as Defense Distribution Depot Yokosuka, Japan (DDYJ), Senior Enlisted Advisor. When asked how he felt after 31 years of service, he simply replied, "I can go another 30. I'm still having fun doing it!"

Master Chief Schneider intends to return to Wisconsin with his family and serve his country as a civilian government employee. He confesses that he'll miss the countless people and various cultures that he's experienced. "You become a close-knit family. Even though we're spread all throughout the world, you're constantly running into people from prior duty stations," he exclaimed. "It's been a wonderful experience. I wouldn't trade it for anything."



Master Chief Danny Schneider.

DDAA's Price wins host installation's slogan contest

By Jessica Walter, DDC Command Affairs

Defense Distribution Depot Anniston, Ala. (DDAA), Artillery Repairer Billy Price took home a gift basket, a Commander's coin and an On-the-Spot Award for his winning entry in the Anniston Army Depot (ANAD) slogan contest.

Price submitted "Welcome to Anniston Army Depot, Committed to Excellence" as the new phrase to be delivered by ANAD security guards at the installation's entrance and checkpoints.

According to Price, his inspiration came from the people he's worked with during his 28-year career in Anniston. "Everyone here tries to do an excellent job," he said.



Price (center) receives contest prizes from ANAD Commander COL Alexander Raulerson, USA. Left to right: ANAD Chief of Staff Ray Minter; DDAA Commander LTC Rick Harney, USA; Price; ANAD Director of Emergency Services Jay Johnson; COL Raulerson.

DDC's Financial Operations Office gets LOUD



Recognizing the hard work of employees after a busy fiscal year, management of the Defense Distribution Center's Financial Operations Office recently declared a Directorate Dress LOUD Day where employees wore their loudest and brightest outfits to win prizes.



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DDSP recognizes prisoners of war and those missing in action

By Sherre Mitten-Bell, DDSP Public Affairs

Defense Distribution Depot Susquehanna, Pa. (DDSP), paid tribute to America's Prisoners of War and Missing in Action when it hosted a POW/MIA Recognition Day observance in September.

The keynote speaker was Col Frank J Sullivan, USAF, the Commander of the Mission Support Group, 193rd Special Operations Wing, Air Force Special Operations Command, Middletown, Pa.

Several family members of military members who have been listed as Missing in Action attended the ceremony along with local invitees. Among them, the wife of a local Air Force Lieutenant

Colonel, who has been missing in action since 1966, expressed the emotion of the crowd as she was presented with a white rose by the master of ceremony CWO Kevin Wood, USA.

DDSP Executive Officer, CDR Emery Kutney, SC, USN, presided over the remembrance observance. He and a local American Legion Auxiliary President laid a wreath near the installation's memorial stone for the nation's POW/MIAs.

The wreath dedication was followed a 21-gun salute and the playing of "Taps." As a flock of doves were released and soared high above, a bagpiper played taps.

Land of former distribution center offered for sale

By Jessica Walter, DDC Command Affairs

With environmental remediation efforts complete, nearly 40 acres of land belonging to the former Defense Distribution Depot Memphis, Tenn. (DDMT), is now available for sale to the public.

Since DDMT was closed in 1997 as a result of the Base Realignment and Closure (BRAC) Act of 1995, DDC has been working with the

Army and the Memphis community to prepare the land for transfer. The parcel of land available for sale by the Army, the eastern portion of Dunn Field, was used for above-ground storage and as an Army training area that included a pistol range.

According to Mike Dobbs, Chief of DDC's Environmental, Safety and Occupational Health Office, lead was found in the ground at the former pistol range, but it has been removed. "The parcel of land that is up for sale has been deemed suitable for unrestricted reuse, meaning it can be used safely for any purpose."

More than 75 percent of the property of the main installation has already been transferred and transformed into a business park employing more than 1,000 people.



A parcel of land belonging to the former Defense Distribution Depot Memphis, Tenn. (DDMT), is now available for sale to the public.



Deputy Under Secretary of Defense (L&MR) sees DDC in action

The Honorable Jack Bell, Deputy Under Secretary of Defense for Logistics and Materiel Readiness, visited the Defense Distribution Center (DDC) earlier this year for an overview of the organization and to see the distribution process first hand.

Bell's visit included tours of the DDC Customer Support Division and DDC's East Coast Strategic Distribution Platform, Defense Distribution Depot Susquehanna, Pa. (DDSP). Above, DDSP Materials Handler, Blocker and Bracer William Weaver describes the palletization process for overseas shipments. From left to right: DDSP Deputy Commander Ed Visker; former DDC Commander BG Mike Lally, USA; Bell; Australian Exchange Officer MAJ Brenden Loton; and Weaver.



Commander, Fleet and Industrial Supply Centers visits DDSI

By Stacy L. Umstead, DDC Command Affairs Office

RDML Ray Berube, SC, USN, Commander, Fleet and Industrial Supply Centers, San Diego, Calif., visited the Defense Distribution Depot Sigonella, Italy (DDSI), for an overview of the DDSI operations and a tour of the site. Joining the tour was former DDSI Commander CAPT John Camuso, SC, USN, who assumed command of the Fleet and Industrial Supply Center, Sigonella, Italy, earlier in the day.



From left to right: J.D. Thomas, DDSI; CDR Mark Semmler, DDSI Commander; RDML Ray Berube, COMFISCS; CAPT John Camuso, Commanding Officer FISCSI; CDR Phil Allison, XO FISCSI; LT Gene Griffith, FISCSI; LT Rob Alexander, DDSI; Denise Cordeiro, DDSI Deputy Commander; CMDCM James Fryckman, CMC COMFISCS.

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