

DDAG provides rapid, agile support to FEMA

Employees loaded 328,320 MREs to be used for disaster relief

By Jessica Walter, DDC Command Affairs

In support of a Federal Emergency Management Agency (FEMA) initiative to pre-position supplies in New England, Defense Distribution Depot Albany, Ga. (DDAG), loaded more than 27,000 cases of Meals Ready to Eat (MREs) right before the Independence Day holiday.

“The performance of Team DDAG was just incredible,” commended Maj Kent Wheeler, USMC, DDAG Commander. “In addition to handling routine MRE loads, they pulled and pre-staged the MREs for FEMA so they could



DDAG's R.B. Evans, Chad Mullis (above) and Willie Williams (below) were instrumental in quickly loading 27,360 cases of MREs in support of a FEMA operation to pre-position emergency relief supplies in New England.



be loaded as quickly as possible when the trucks arrived.”

Although DDAG was prepared to provide the full range of distribution support to FEMA including the scheduling of transportation, the MREs were loaded on carriers arranged by FEMA.

The trucks arrived as soon as possible, and 21 of the 22 trucks FEMA sent arrived over a 36-hour period. DDAG was able to load each truck with 26 pallets of MREs in about 20 minutes.

“The success of this mission was due primarily to the planning and initiative of DDAG employees Willie Williams, Chad Mullis and R.B. Evans,” said Maj Wheeler. “Our employees proved their commitment to providing top notch service no matter who the customer is.”

DDC exceeds DOD inventory accuracy goals

Training program results in increased care of customers' items

By Jessica Walter, DDC Command Affairs

The Defense Distribution Center (DDC) exceeded the Department of Defense (DOD) inventory accuracy goals in all major measurement areas for the first time since assuming the distribution mission in 1997.

“The results of the August 2006 performance sample inventory are the best DDC has ever achieved,” said Denise Kurtz, Chief of the DDC Logistics Operations Procedures Branch.

“Our commitment to inventory accuracy is critical to building our customers' confidence in DDC's ability to store and distribute their materiel,” Kurtz added.

Most notable was DDC's denial rate that reached a record low, indicating DDC is able to fill customers' requirements more than 99.6 percent of the time.

There are 6.9 million inventory locations throughout DDC's global distribution network. During the past fiscal year, DDC's 26 distribution centers processed 22.7 million transactions.

“A denial occurs when the actual stock on hand in a certain location does not match the records in DSS, DDC's warehousing and transportation system,” explained Kurtz.

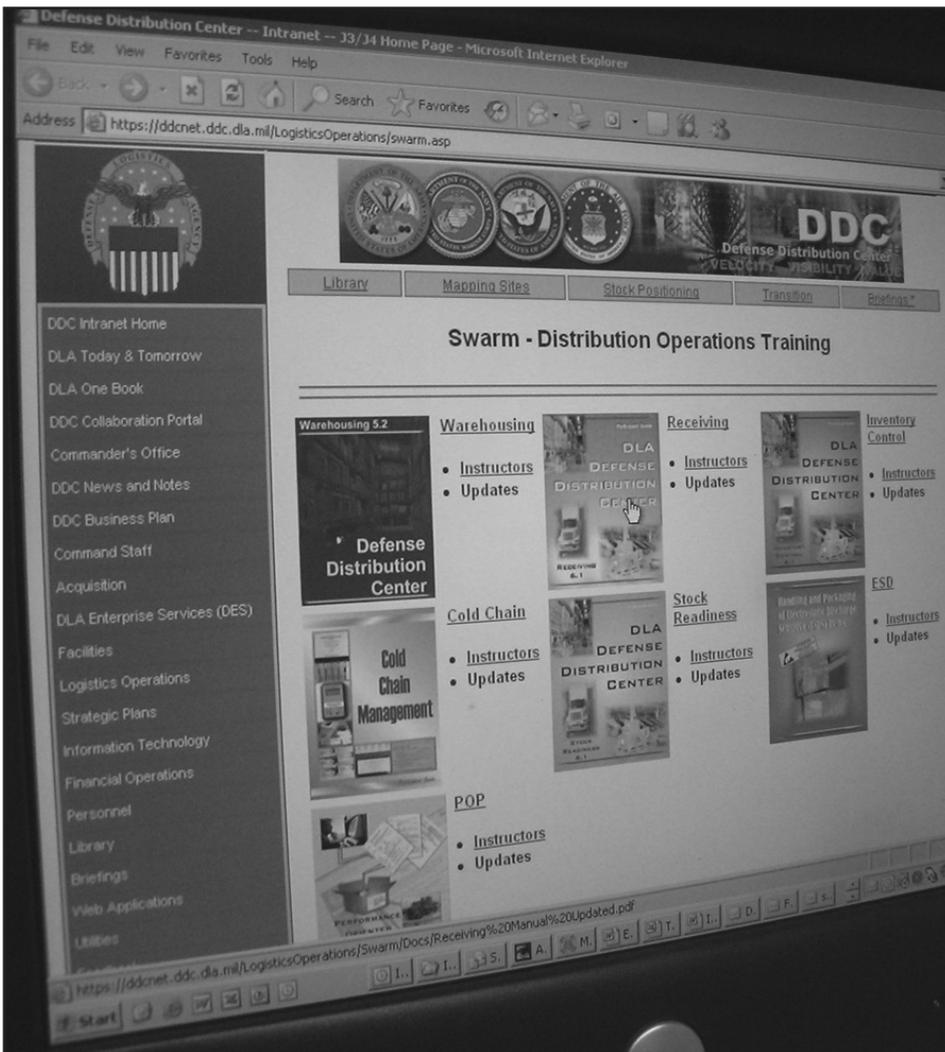
DDC's denial rate during the August

performance sample inventory was only .31 percent, well below the Defense Logistics Agency (DLA) goal denial rate of .5 percent and the DOD goal of 1 percent.

Kurtz attributes the success of DDC's inventory program primarily to a large-



Thanks to the innovative Swarm training program designed to improve inventory accuracy, DDC is able to fill customers' requirements more than 99.6 percent of the time.



The new Swarm page on the Logistics Operations section of the DDC intranet gives employees instant access to the Swarm training manuals, contact information for training instructors, and other helpful points of contact.

scale training program implemented in 2003 by the DDC Logistics Operations division.

“We called the training program ‘Swarm’ because it was an effort to collectively swarm around inventory accuracy issues and create solutions,” said Kurtz.

The Swarm program provides additional training to DDC employees on each of the areas that impacts the accountable inventory balance including receiving, stock readiness, warehousing and inventory control.

More than 4,000 DDC employees have received the Swarm training since its implementation, and additional tools for employees were made available via

the DDC intranet in October.

“The new Swarm page on the Logistics Operations section of the DDC intranet gives our employees instant access to the Swarm training manuals, and contact information for training instructors and other helpful points of contact.

Kurtz says there is also a process in place to provide the Swarm training to new employees and to provide refresher training to existing employees.

“The focus on inventory accuracy at all levels of the organization has been exceptional,” commended Kurtz. “This further demonstrates DDC’s commitment to providing a world-class distribution network.”

Inventory Integrity Team and Accountable Officers win DLA Team Performance Award

The employees listed below were awarded the DLA Team Performance Award in recognition of their commitment to supporting America’s Warfighters by ensuring the proper stewardship of customers’ assets and placing DLA as the DOD leader in inventory integrity.

- Ken Adams, DDC
- John Baughman, DDCN
- Connie Beach, DDRT
- Charita Branch, DDRV
- Bobby Bryant, DDJF
- Macy Cruz, DDGM
- Gregg Feie, DDC
- Robert Gomboc, DDC
- Vernon Grant, DDDE
- David Hickey, DDC
- Russell Hornkohl, DDMA
- Iris Imaye, DDPH
- Corrine Jacox, DDWG
- Mike James, DDAG
- Diane Kowalkowski, DDDK
- Denise Kurtz, DDC
- Chris Lubic, DDC
- Scott Lukens, DDC
- Neal Miller, DDOO
- Tony Miller, DDC
- Jerome Mitchell, DDNV
- Gloria Monares, DDJC
- Jeff Morgan, DDCO
- Jeff Mountz, DDC
- Janice Nolen, DDAA
- Linda Opheikens, DDHU
- Revonda Parker, DDBC
- Walter Rosati, DDTP
- Joe Rutkowski, DDC
- Janet Sebren, DDCT
- William Shortridge, DDC
- Jacqueline Smalls, DDC
- Melanie Sorgenfrei, DDPW
- Jimmy Thomas, DDSI
- Joel Thompson, DDC
- Robert Triplett, DDSP
- Naomi Wilcox, DDYJ
- Reid Wilson, DDC