

When asked why civilians attend the CRC for one week and military for two, Linda Mancini, Reserve Deployment Specialist, explained, "Active duty military and reservists are required to attend the CRC a second week to receive Land Navigation training and exercises. The training is designed in accordance with military regulation exercises and requirements in preparation for supporting the deployment mission.

"The team does an exceptional job of expending their time and effort in assisting the deploying personnel considering any anxiety that they may be experiencing just prior to departing to harm's way," said Mancini about the workforce of the CRC.

For more information about how you can support the Warfighter, please contact the DDC Reserve Affairs and Mobilization Division at (717) 770-6166, DSN 771-6166.

DDC Holds First Workshop for EMS Representatives

By Jessica Walter, DDC Command Affairs

During the week following Earth Day, representatives from the Defense Distribution Center's (DDC) distribution depots gathered for an environmental workshop in Atlanta to discuss implementing the Environmental Management System (EMS).

The EMS, guided by the DDC Environmental Policy statement signed by the commanders of every DDC site last Aug., includes policies and procedures for identifying DDC's environmental goals and objectives and creating a plan for reaching those goals and preventing pollution.

Focusing on how to minimize negative impacts on the environment without impacting mission performance, the three-day workshop included discussions on how to continue to implement the EMS at each DDC site in a cost-effective manner and gave the participants information on what their responsibilities will be as the EMS representatives for their sites.

"Various environmental programs, and their associated requirements, exist at each



EMS representatives from DDC sites all around the world gathered to discuss the implementation of the Environmental Management System across the organization.

site, so this forum allowed us to discuss this as a group and gather insight from each other," said DDC's EMS Manager Mike Dobbs.

The workshop also included a panel discussion with Dobbs and representatives from MACTEC, the company hired by DDC to assist with the implementation of the EMS.

Keynote speaker former Regional Environmental Protection Agency (EPA) Administrator John Hankinson gave the group a history of U.S. environmental regulations.

All federal agencies are required to implement an EMS at qualifying facilities by the end of this year. DDC is implementing the EMS at all the DDC operations worldwide.

DDBC: Improving Quality, Improving Culture

Defense Distribution Depot Barstow, CA (DDBC) has recently placed a special emphasis on training Continuing Governmental Authority (CGA) personnel in better Quality

Assurance procedures to include developing daily and periodic inspection forms.

"This effort has helped alleviate a concern that some DDBC employees have of not being sure what is expected of them," said John Crain, DDBC Director. "All personnel involved in this process have shown a marked interest in understanding the requirements of the contract for DDBC's mission work and have been aggressive in establishing their monitoring procedures."

DDBC and all Defense Distribution Center (DDC) employees voiced concerns and successes when they filled out the 2004 Culture Survey. The survey enables leaders, key stakeholders and employees to understand the impact an organization's culture has on performance and to learn how to redirect their culture to improve organizational effectiveness.

DDBC's efforts at improving Quality Assurance are part of a larger DDC and DLA effort to improve the overall culture. When DLA or DDC uses the word "culture" as it relates to the Dennison model, it refers to the way that groups work together to complete their mission (communication methods and camaraderie).

For more information about DDC's culture and how you can help improve it, visit the Culture Feedback page on the DDC intranet at: <https://ddcnet.ddc.dla.mil/culture/default.asp>.

